

# One-Stop-shop in cities for citizens

Auke J. van den Hoek, Vice President PayQuest B.V.

PayQuest B.V.,

The supplier of Cloud Based Payment Solutions



PayQuest cooperate within a consortium of (inter)national companies in order to realize a new strategy in merging Payment Infrastructures with Public Service-Providing, using Cutting Edge Cloud Technology on global level.























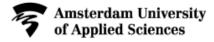
















# Why this presentation?













#### The Status Quo



- It is clear that the offering of services to the public in rural area's and suburbs of cities is declining.
- Due to upscaling, forced by savings (economic reasons!), municipalities are merging resulting in the closure of town halls.
- Banks are closing their subsidiaries and are removing ATM machines.
- Public Service Providers like postal services have a negative business case if they have to provide a complete own store.



#### **Status Quo**



If we look at liveability for people, living in rural area's and suburbs of cities, we see a conflict between social welfare and economics:

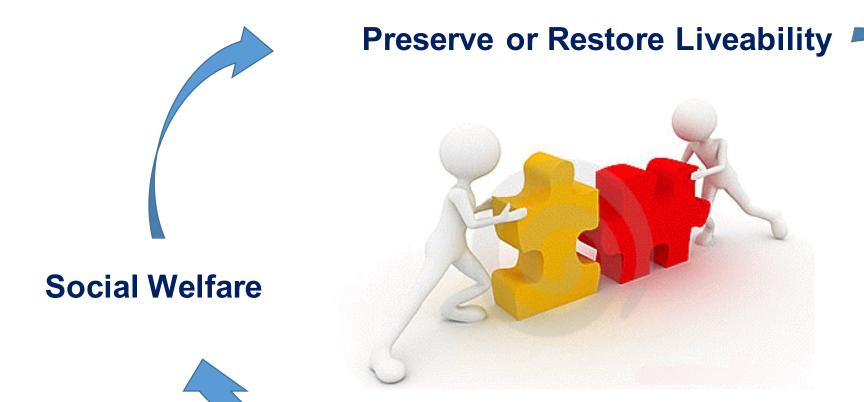
Social welfare : in general, will cost the community money.

Economics : economize expenses due to a (relative) small budget.

On the other hand, to boost the local social welfare, the local economics must be healthy, but with the disappearing of services, this is a tricky one.













# We are in need of a toolbox to restore social welfare, operating with a healthy business case in order to preserve or restore liveability.

With the Service<sup>C</sup>orner<sup>™</sup>, we have the perfect solution.

# The Service Corner™, a Self-Service Centre



#### Banking Services

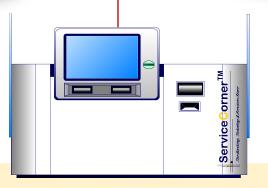
- Withdrawal of Cash money
- Deposit of cash money
- Transmitting of (Cash) money
- Bill payment
- Issuing Prepaid debit cards

#### **Commercial Services**

- Parking
- Oyster cards, issuing and top-up
- E- ticketing
- Issuing own (saving) card
- Postal services

#### **Medical Services**

- Collecting receipts
- Asking for med. advice
- Appointment planning

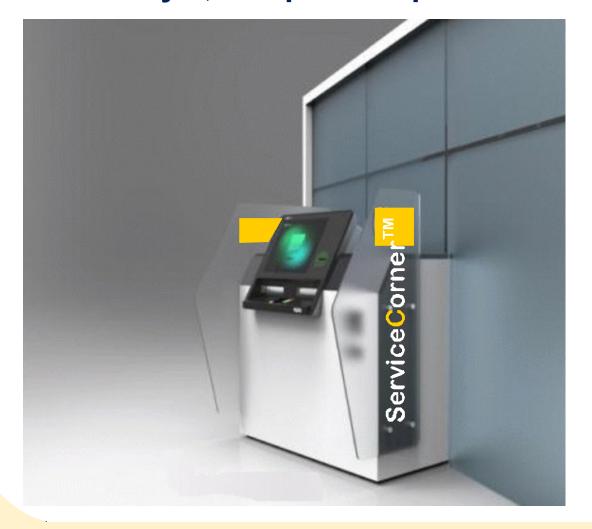


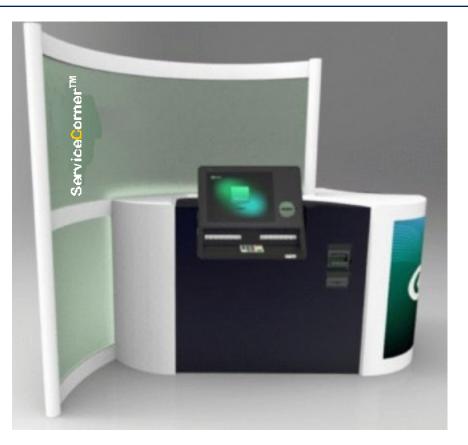
#### Governmental Services

- Building licenses
- Apply for driver license, passport
- Birth certificate
- Fish, parking, ....license



# Modern style, Shop in Shop version



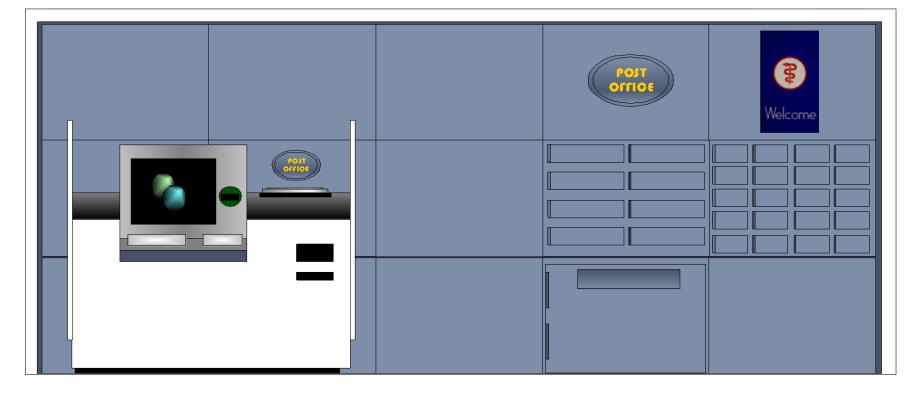




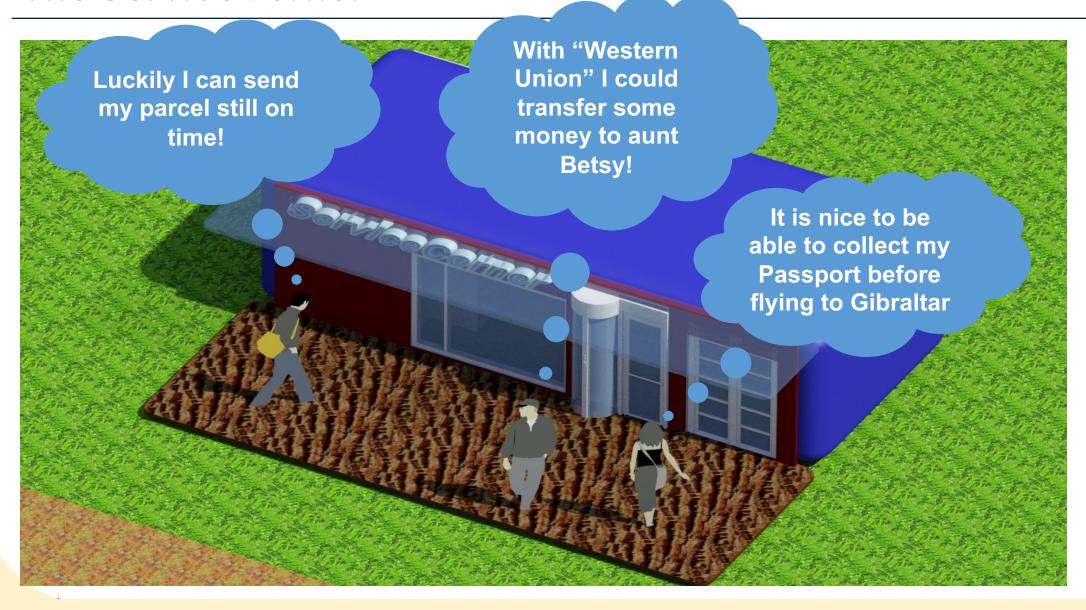
# Modern style, the Shop in Shop version







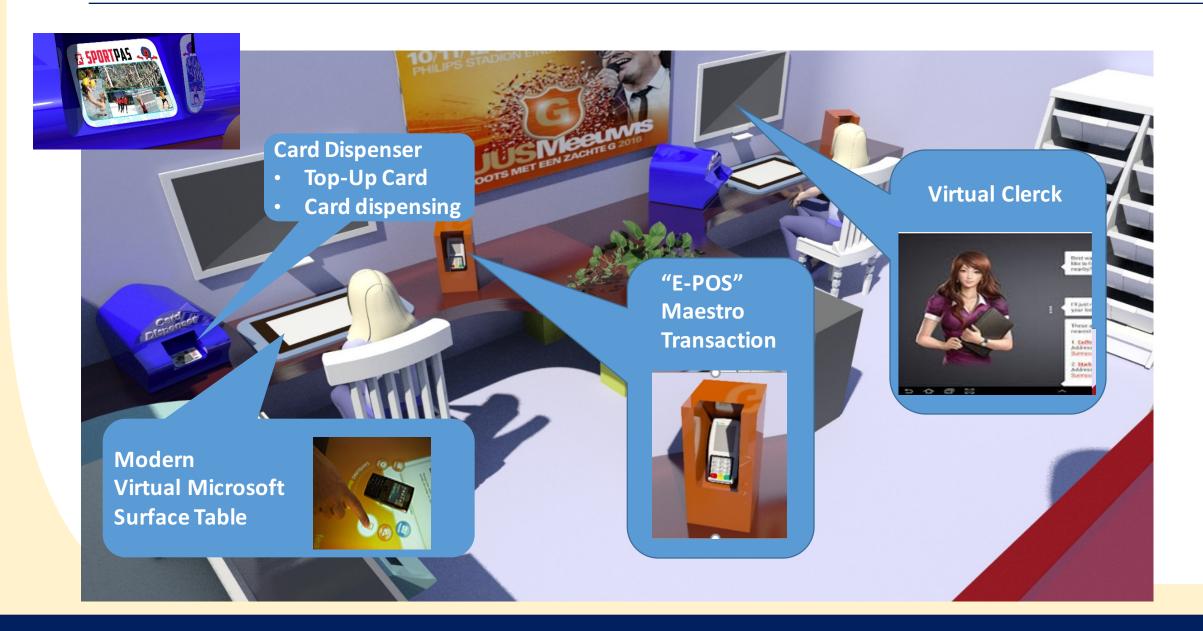
















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23-01-17 Copyrichted