Comune di Milano

SYNCHRONICITY

H2020 LSP SynchroniCity: Achievements and results

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IoT European Large-Scale Pilots Programme

This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No 732240

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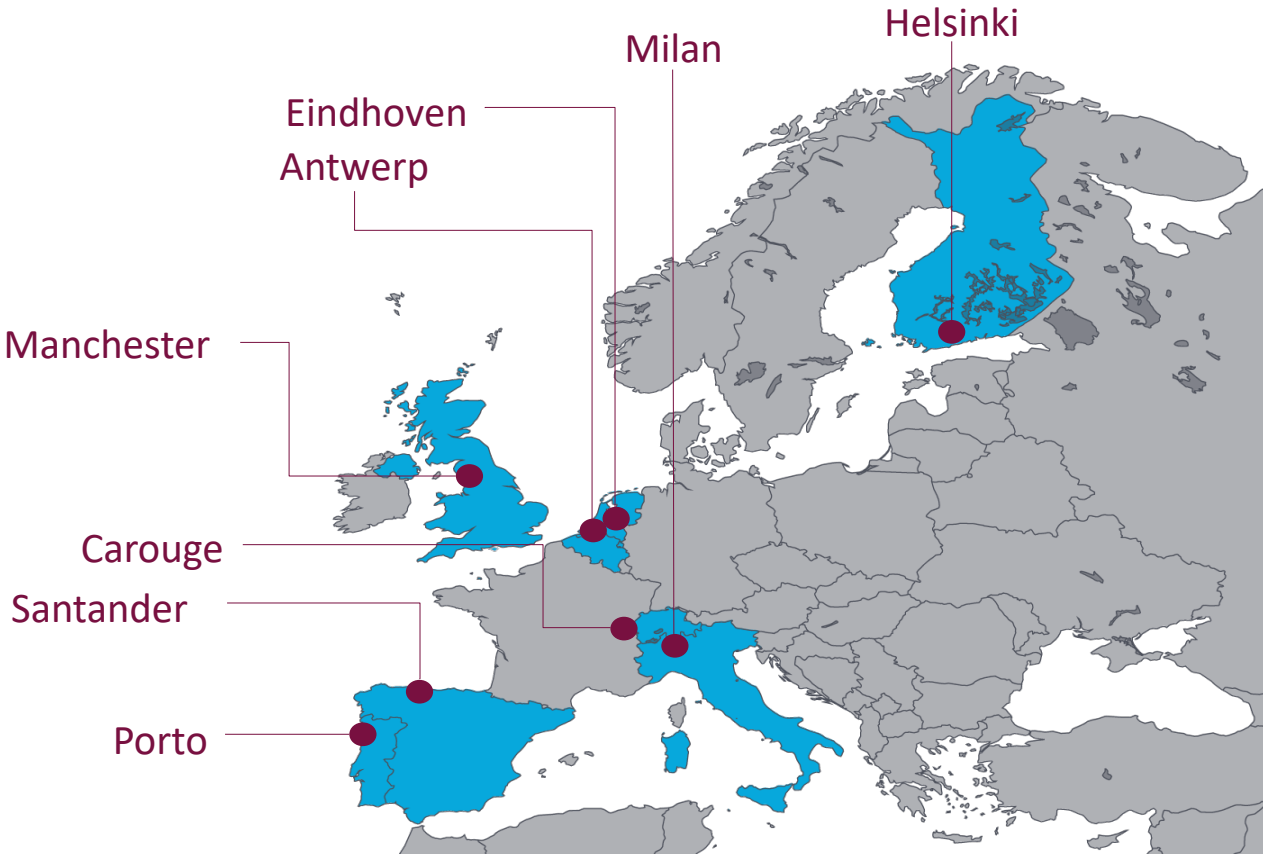
Co-funded by the South Korean Republic

European projects in Milan

- APProach
- Clever Cities
- Dynamap
- Fab
- Fit4Food2030
- Prepair
- Sharing Cities
- Synchronicity
- Trifocal
- Uia
- URBACT
- VEG-GAP

SynchroniCity - Cities

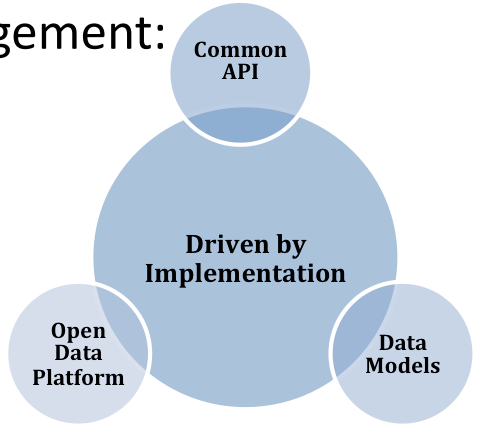
- **Core cities**: Antwerp (BE), Eindhoven (NL), Helsinki (FI), Manchester (UK), Milan (IT), Porto (PT), Santander (ES), Carouge (CH)
- **Linked cities**: Léon (Mexico), Seongnam (Korea), Bordeaux (France), Portland (USA)
- **Network**: OASC, AIOTI, EIP-SCC, FIWARE, FIRE.



SynchroniCity - Partners

SynchroniCity - goals

- SynchroniCity opens up a global IoT market where cities and businesses develop **shared digital services** to improve the lives of citizen and grow local economies.
- At the core is the Minimal Interoperability Mechanisms (**MIMs**) of the Open & Agile Smart Cities (**OASC**) network:
  - a common standard **API** for context information management:
  - a common set of **information models**
  - a set of common standards **data publication platforms**



SynchroniCity – Use cases

To validate the MIMs approach, pilots application had to be developed

1. INTERNAL BASE APPLICATIONS AND SERVICES:
   - Human-centric traffic management
   - Multi-modal transportation
   - Community Policy Suite

Mobility

Social Inclusion

2. OPEN CALL (€3m) FOR SMEs
   - New applications
   - New IoT services

Mobility
Environment
Social Inclusion

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Mobility

Social Inclusion

2. OPEN CALL (€3m) FOR SMEs
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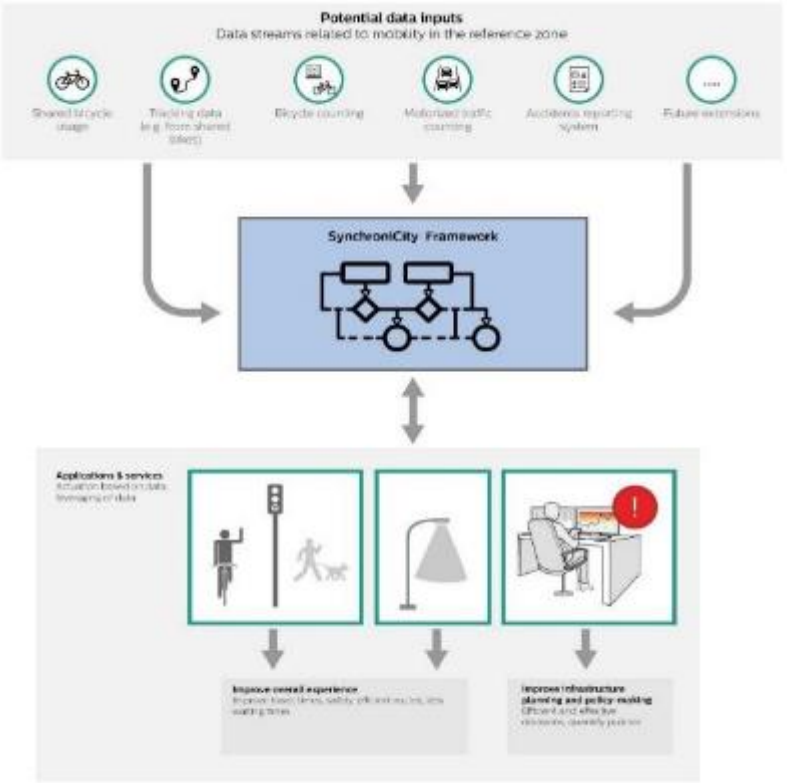
   - New IoT services

Mobility
Environment
Social Inclusion
4 projects have been selected

Milano. Use Case 1: Decision Support System for cycling planning (DSS)

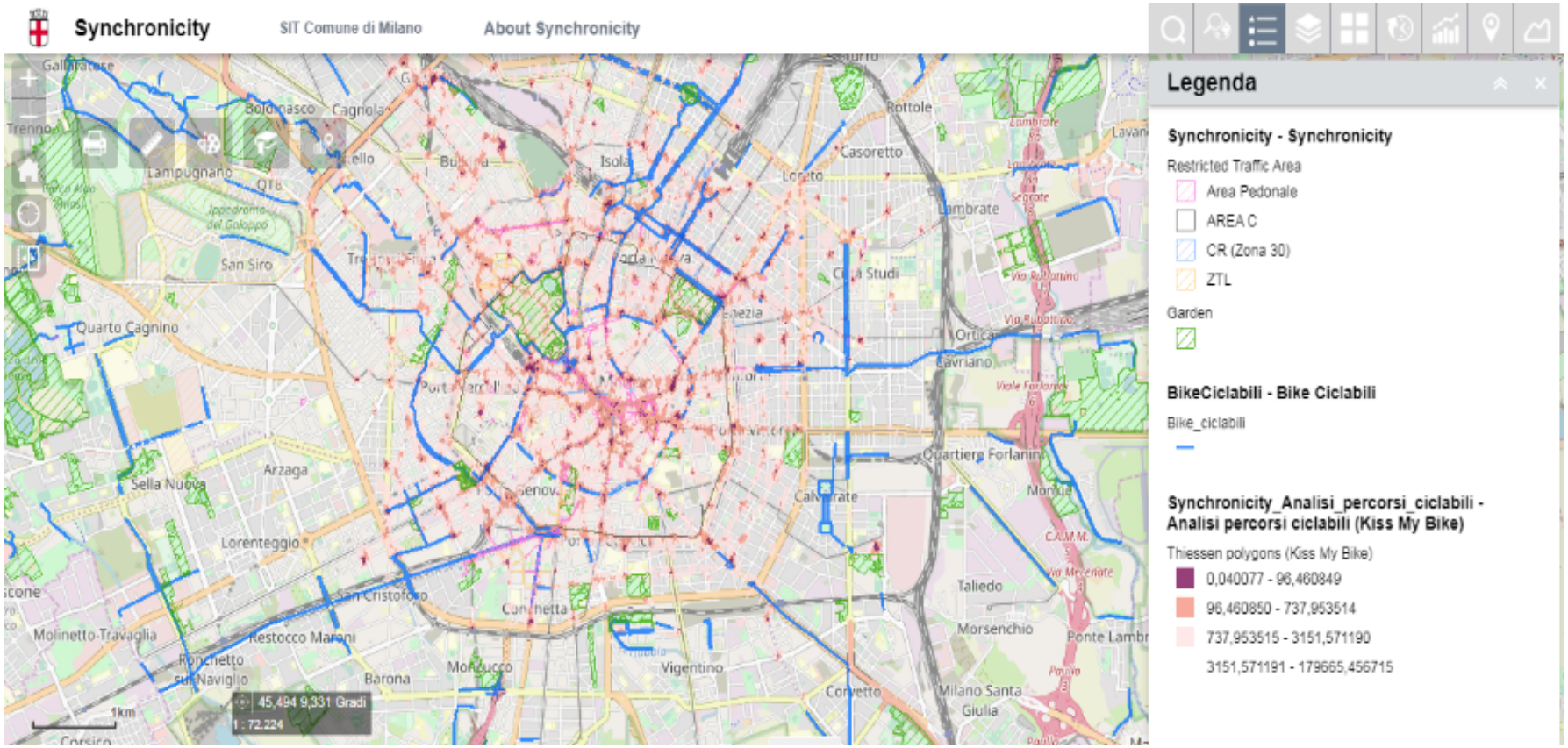
First use case in Milan: Decision Support System for cycling planning

Use of: bike sharing data, geolocated road accidents, traffic data to improve cycling plans. This service aims to support cycling mobility planners by showing the lines of desire of cyclists, the most dangerous points and trunks and the traffic levels along the road network.



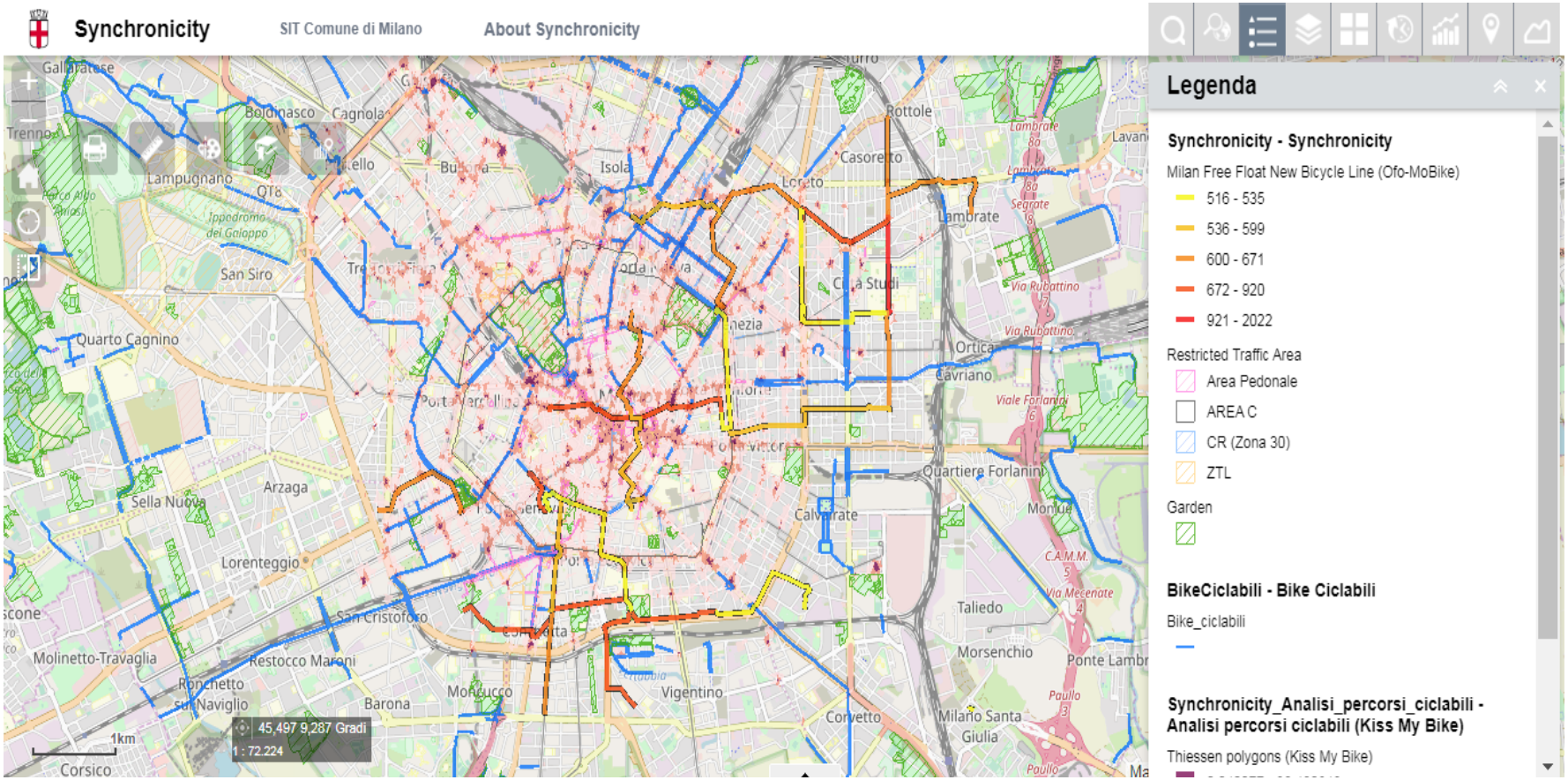
Milano. Use case 1 - DSS

The application exploits Synchronicity data and the geoportal asset of Milan

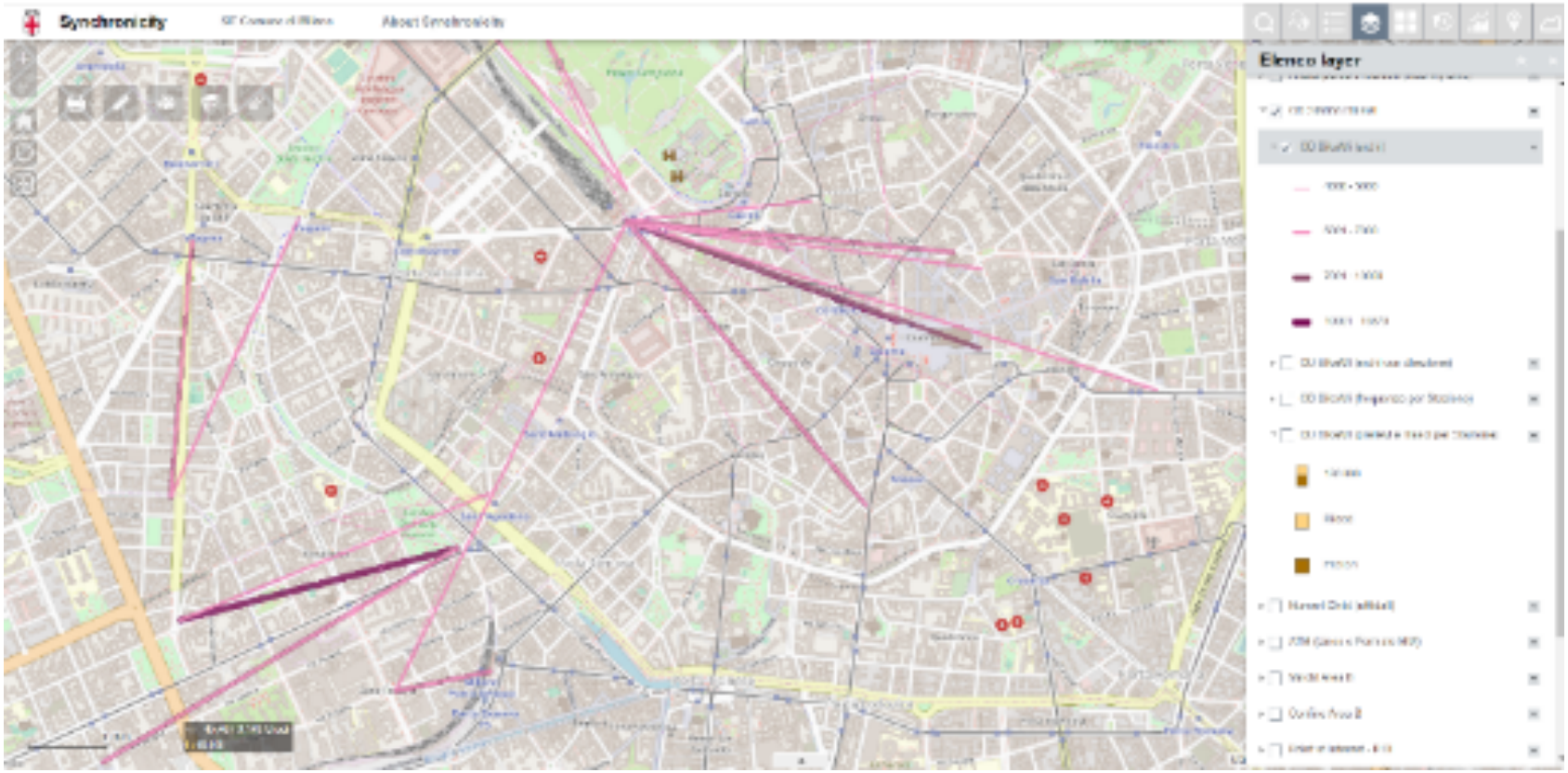


Milano. Use case 1 - DSS

A leverage to map data to be used by the decision supporting tool for bike planning, the internal pilot that exploits bike sharing usage to map the demand for cycling.

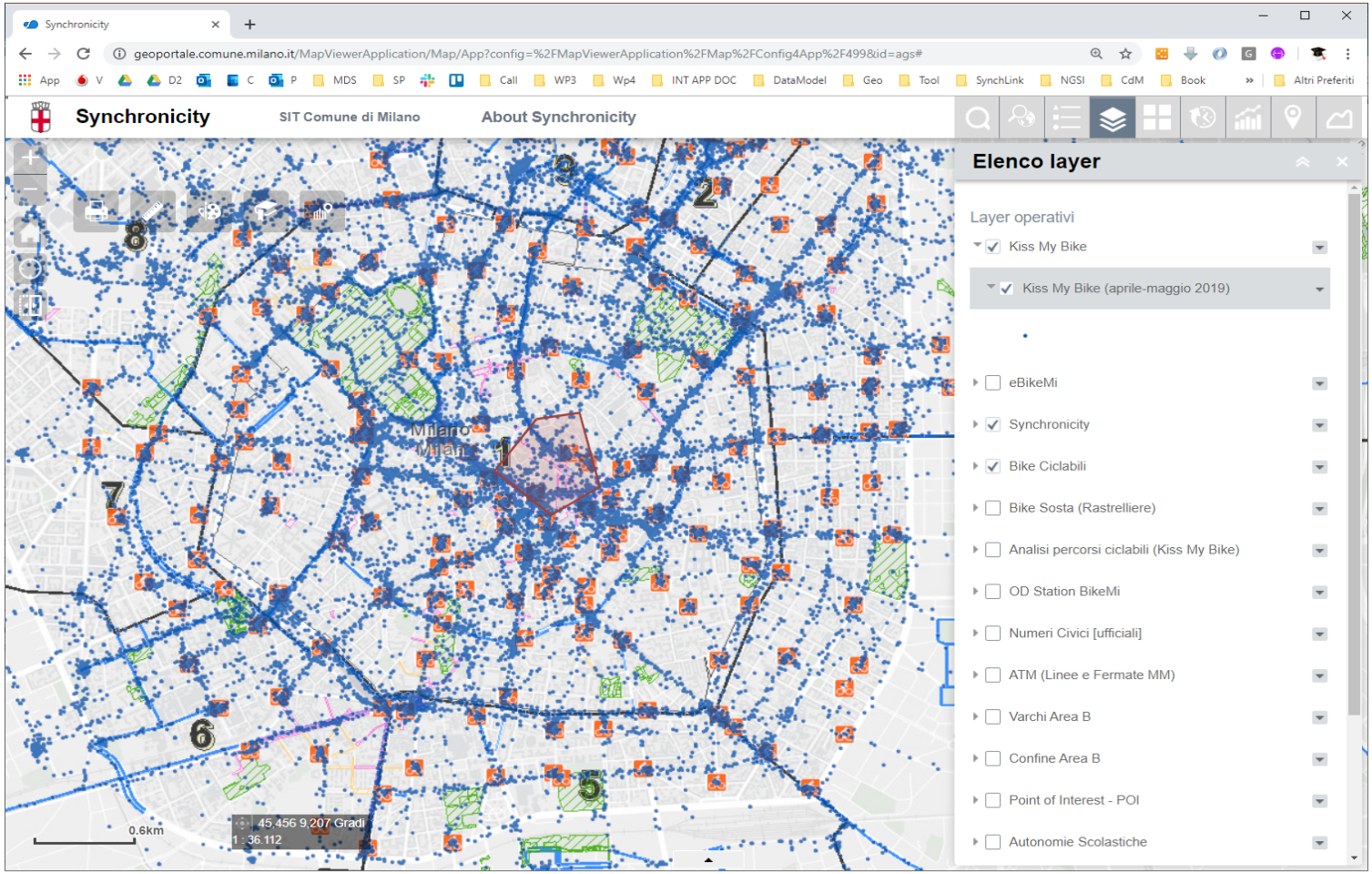


Milano. Use case 1 - DSS



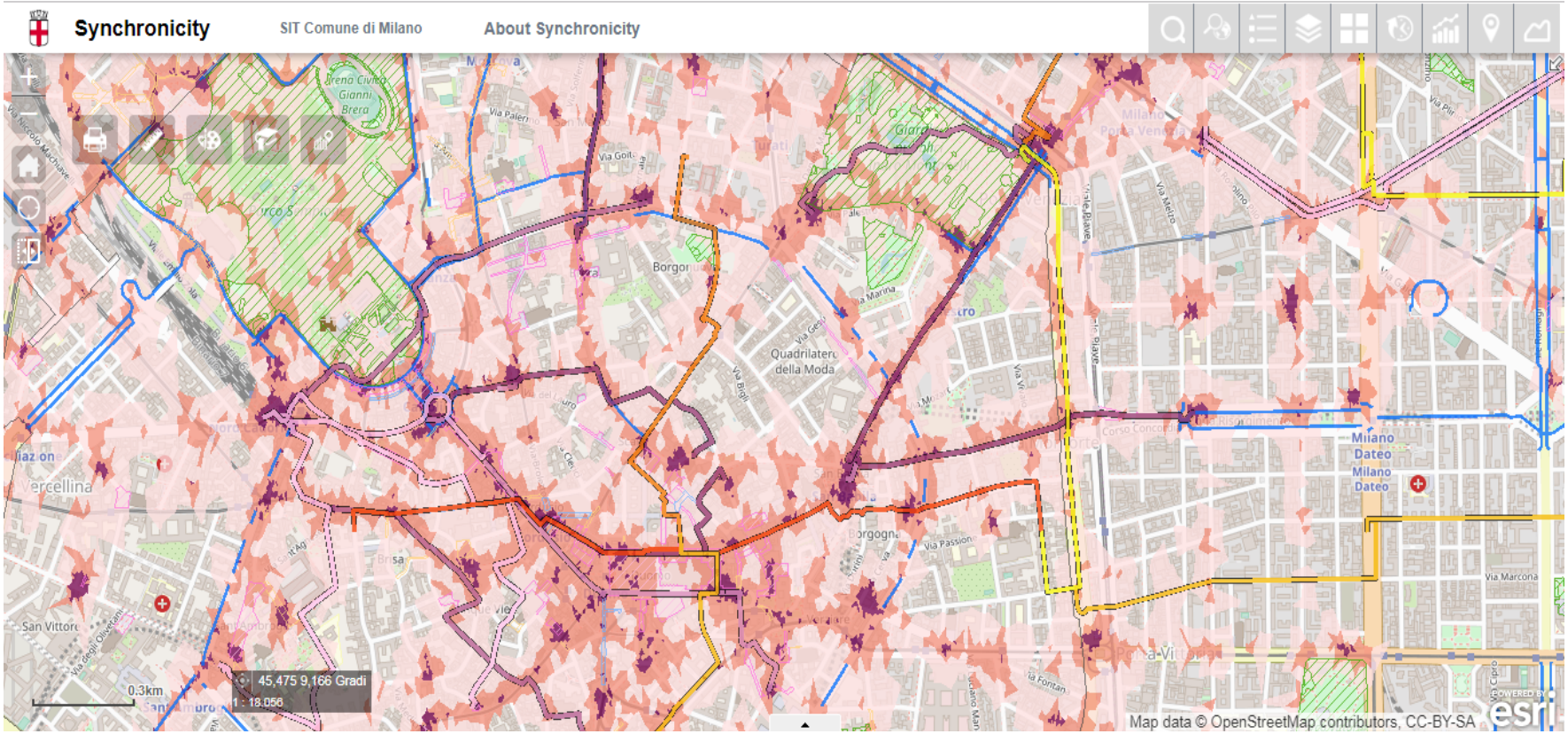
Milano. Use case 1 - DSS

This tool was enriched with data coming from one of the pilots, KissMyBike



Milano. Use case 1 - DSS

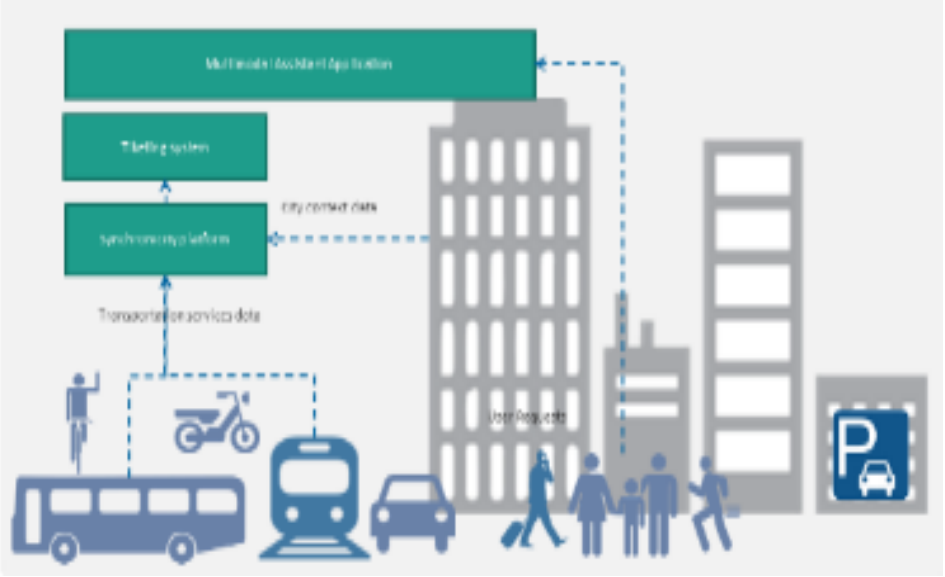
When the tool has been presentend inside the Municipality there have been requests to apply it to other uses case (eg. The next Scooter Sharing services to be launched in Milan in the next months)



Milano. Use Case 2: MultiModal Assistant for disabled (MMA)

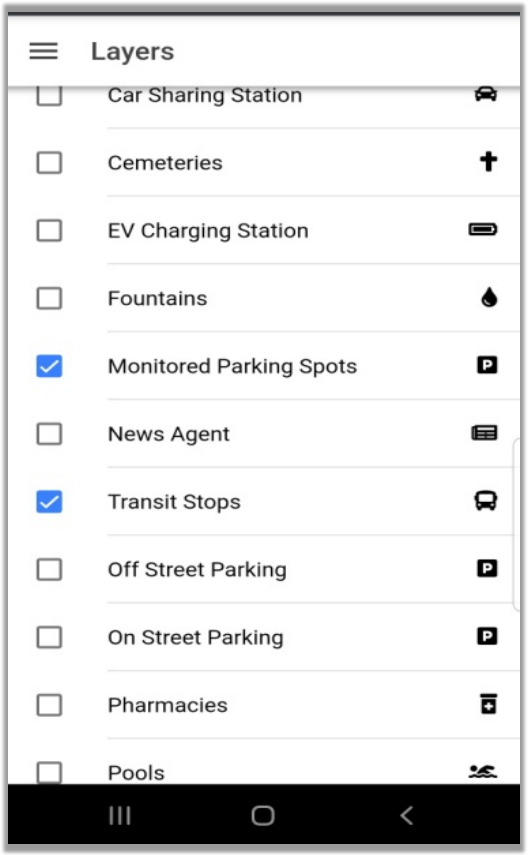
Second use case in Milan: Multimodal assistant for people with reduced mobility

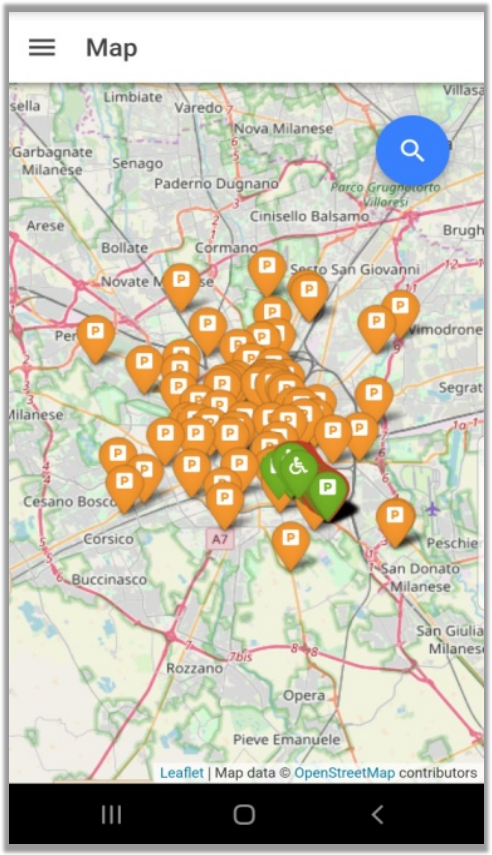
Use of data from smart parking sensors to track and monitor parking status and guide disabled people to those parking lots considering the specific traffic rules. In a second phase, the navigator will use public transport data and accessibility attributes.

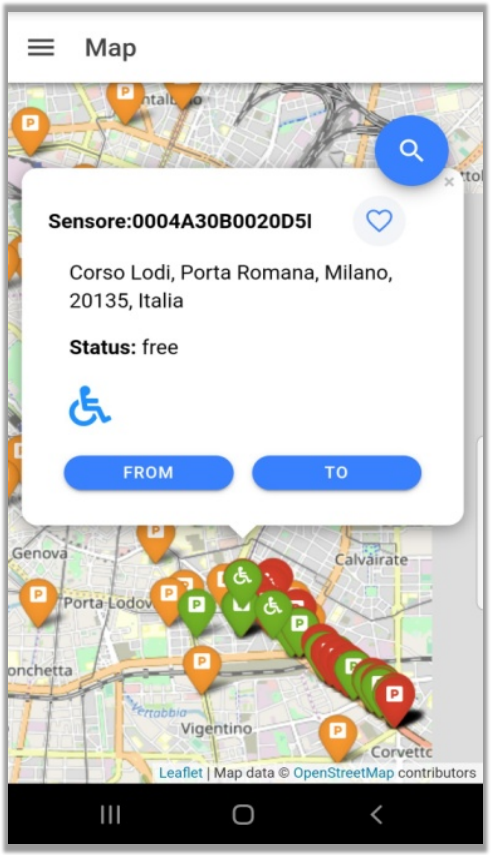


Milano. Use case 2 - MMA

Disabled people can have access to the availabity of reserved parking spot (synergy with Sharing Cities H2020 project)

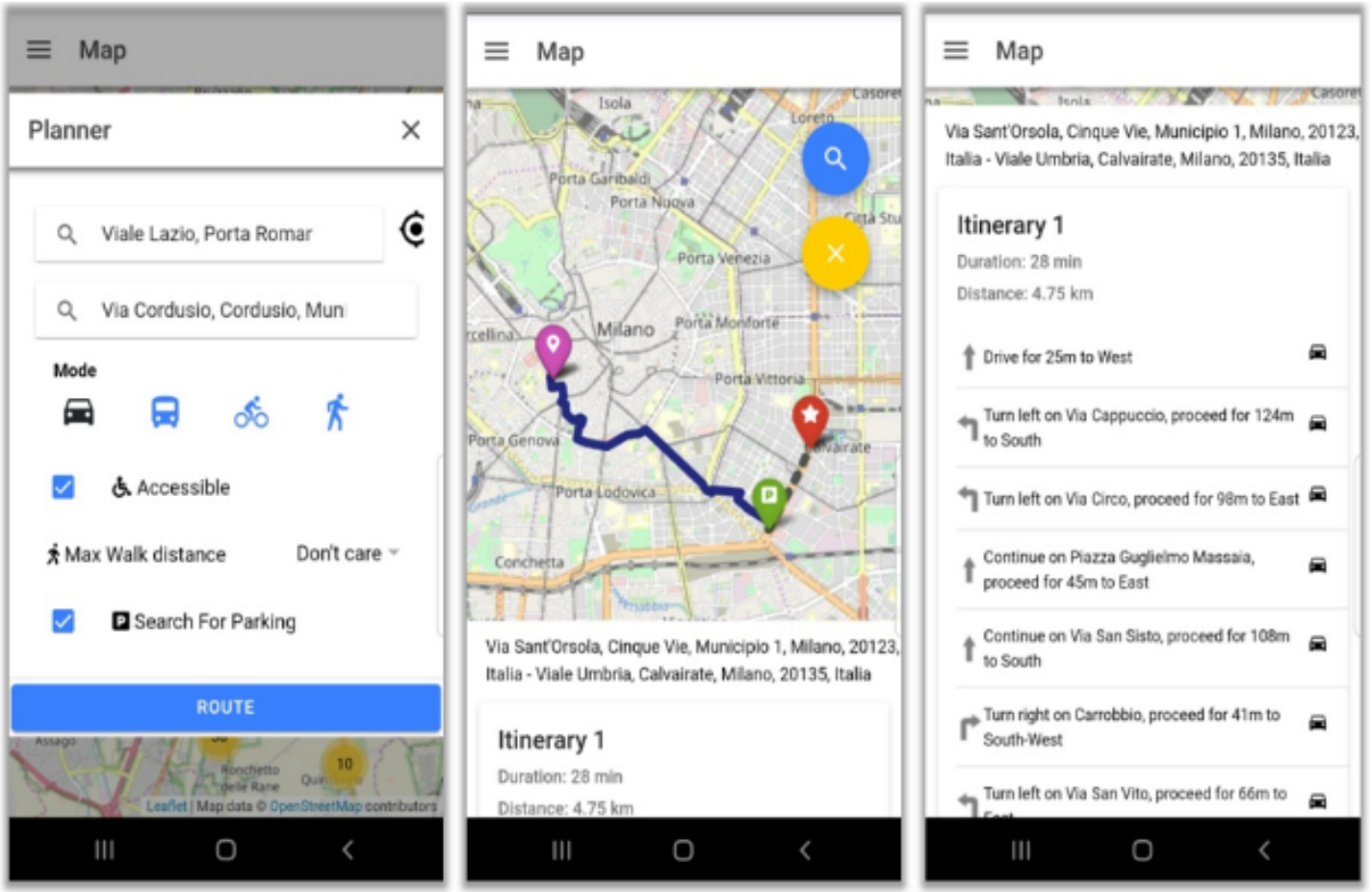




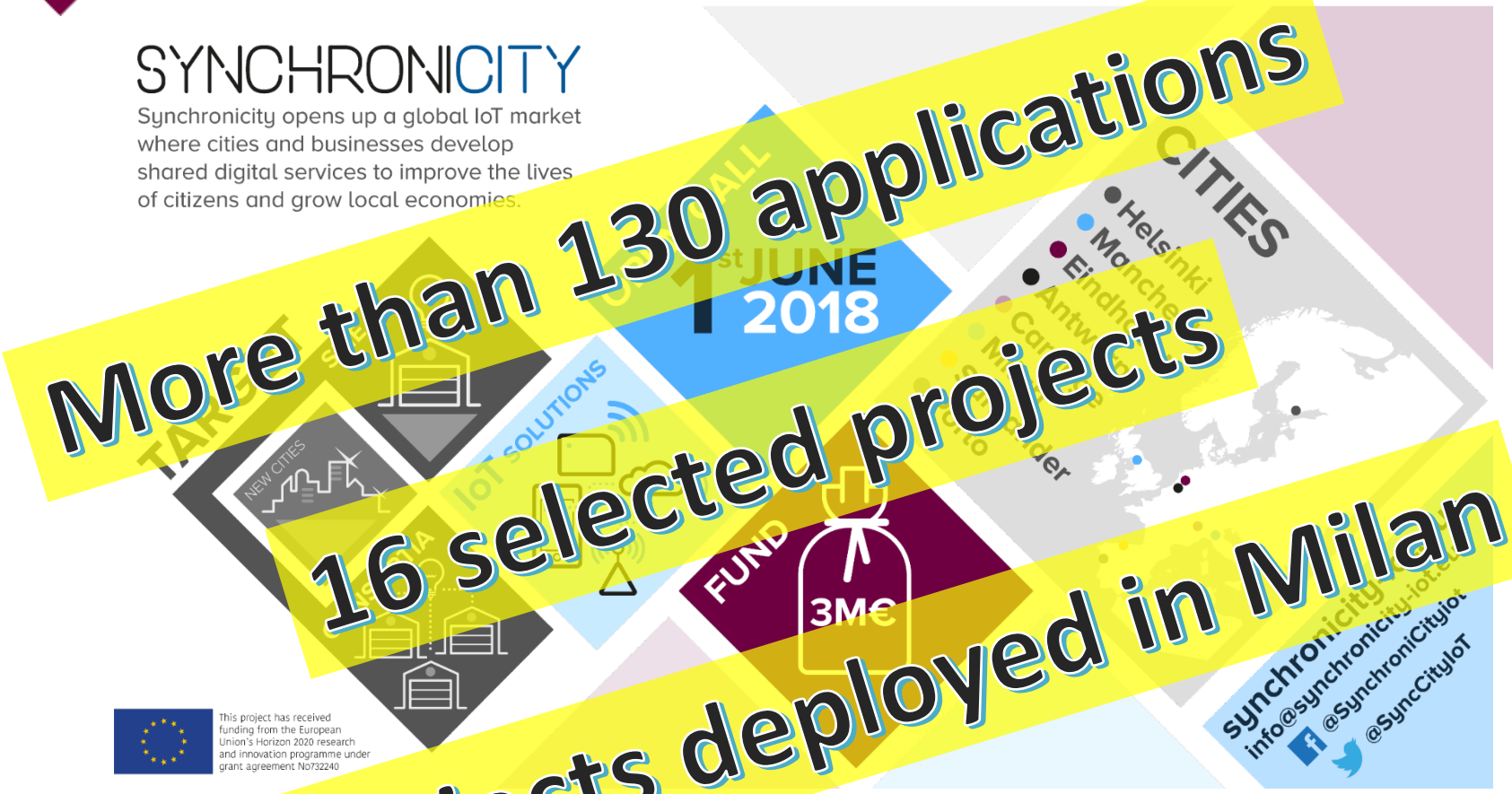


Milano. Use case 2 – MMA

Disabled people have special permits to access restricted areas by car



Synchronicity – The Open Call

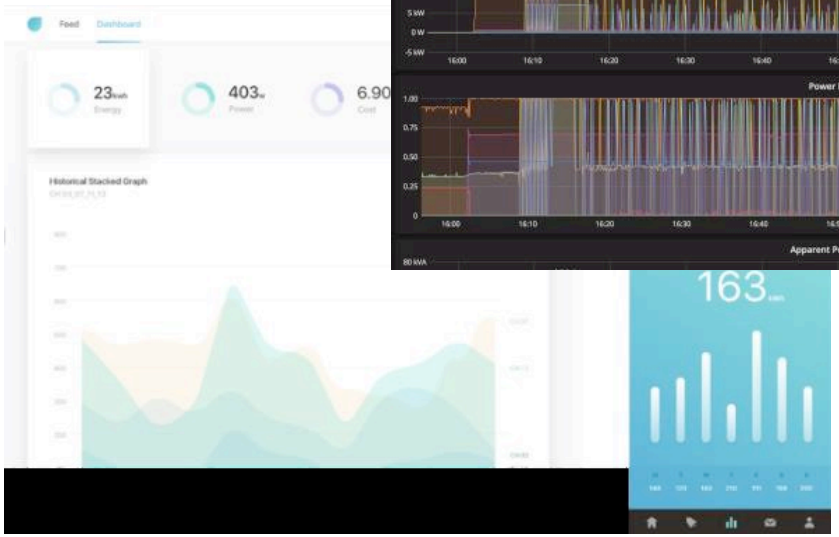


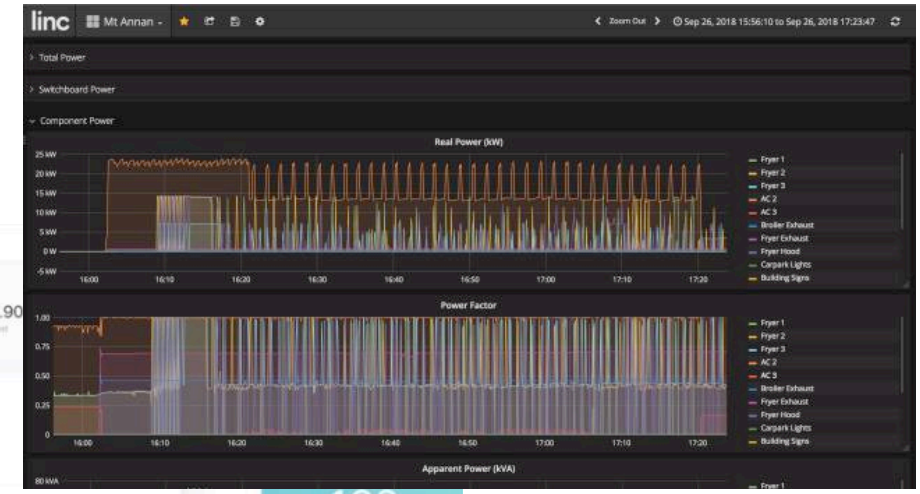
More than 130 applications

16 selected projects

4 projects deployed in Milan

Milano. Linc: energy monitoring

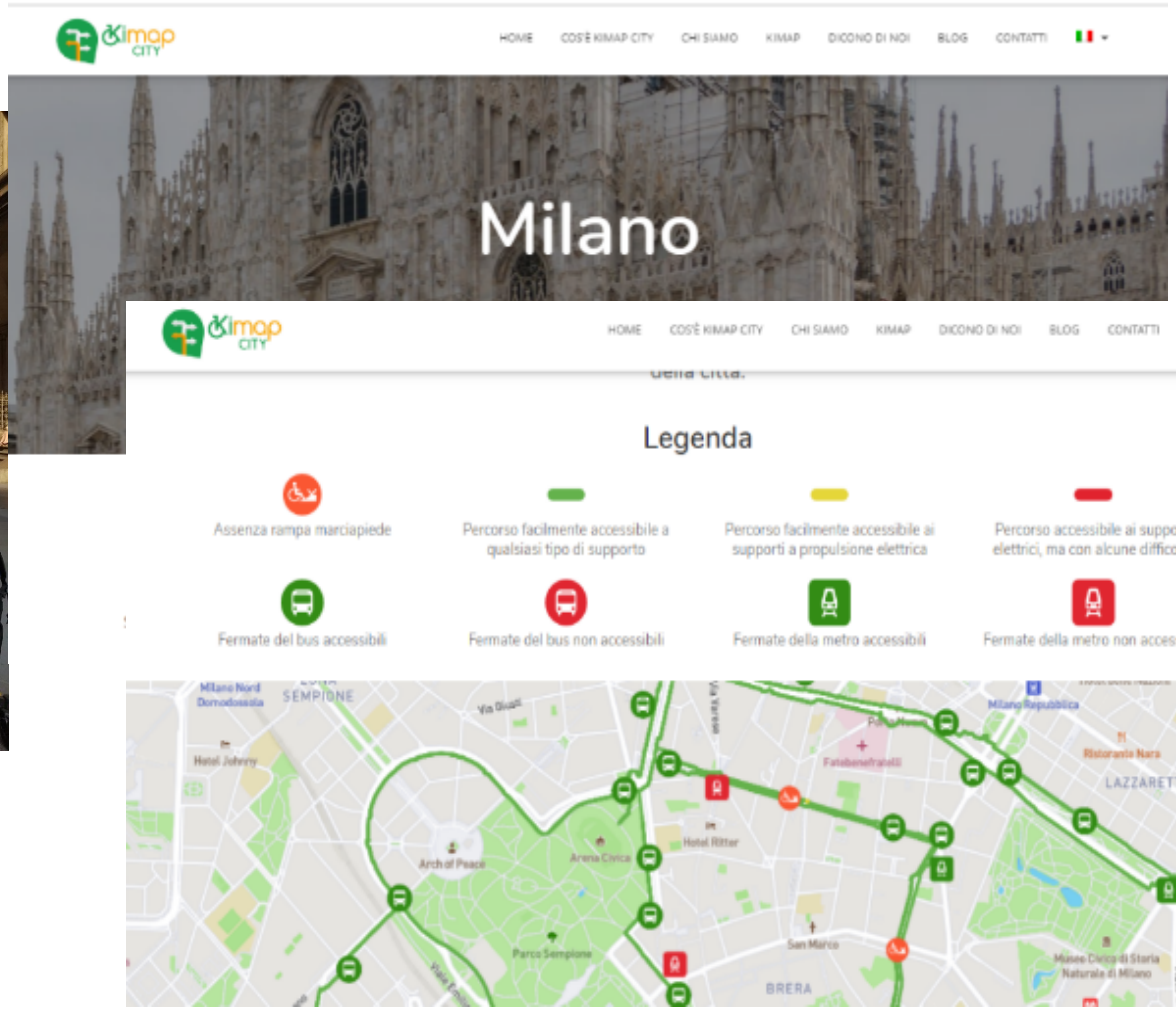




Milano
Eindhoven
Carouge
Porto

https://www.linc.world/about.html

Milano. Kimap: accessibility for all



Milano
Porto
Santander

Milano. Kimap: accessibility for all

Crowdmapping system about wheelchair accessibility
In june 2019, 5 disabled people lead by Kimap team, mapped 21 km.
The project has been developed in sinergy with the Milan Mobility Agency (AMAT), and LEDHA (disabled people association)

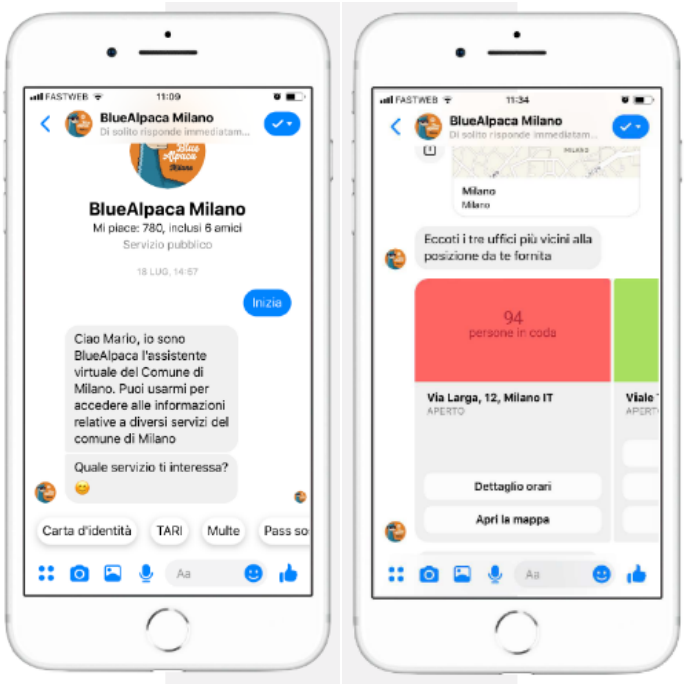
Milano. KissMyBike – Bike antitheft tracker

Milano
Santander
Anterp

Milano. BlueAlpaca: a chatbot for public offices

Pilot results

- After the pilot launch the application has been tested for 7 weeks being used by 193 citizens
- 17K messages exchanged
- The hatbot has been abble to understand the most number of textual users messages
- The most used service has been searching information about getting ID documents



Milano
Antwerp
Helsinki
Porto
Santander

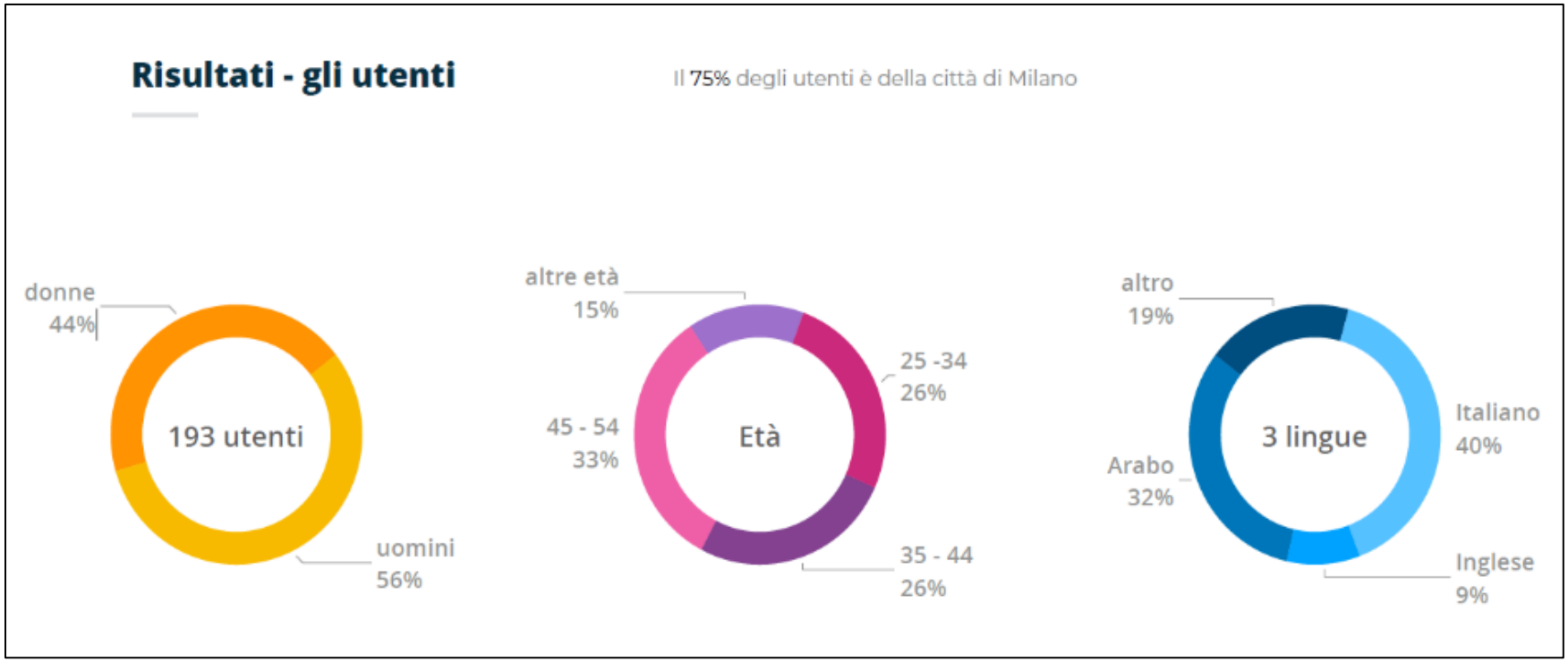
Fai la fila

Questa innovativa funzionalità permette di staccare un biglietto digitale per mettersi in coda anche senza essere fisicamente all'interno di un ufficio dell'Anagrafe.

Il chatbot fornisce una stima del tempo di attesa e controlla regolarmente lo stato della coda per avvisare l'utente quando mancheranno 5 persone prima del suo turno.

https://m.me/bluealpacaMilano

Milano. BlueAlpaca: a chatbot for public offices



Chatbot as social inclusion system

Milano. Considerations and achievements

- Useful mapping of datasets available to the Municipality of Milan deriving from IoT
- Experimentation of innovative solutions involving different Departments and external subjects
- Sustainability of the implemented solutions: i.e. mapping of e-bike location data in the cycling dashboard
- Exploiting the already existing assets (e.g. WSO2 platform, geoportal)

- and of of course… breaking the sylos

Comune di Milano

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