



Comune di
Milano

SYNCHRONICITY

**H2020 LSP
SynchroniCity:**

Achievements and results

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**Barcelona Smart Cities World Expo
20/11/2019**



European
Large-Scale Pilots
Programme



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No 732240



Co-funded by the
Swiss Confederation



Co-funded by the
Mexican Federal
Republic



Co-funded by the
South Korean
Republic

European projects in Milan



APProach

Clever Cities

Dynamap

Fab

Fit4Food2030

Prepair

Sharing Cities

Synchronicity

Trifocal

Uia

URBACT

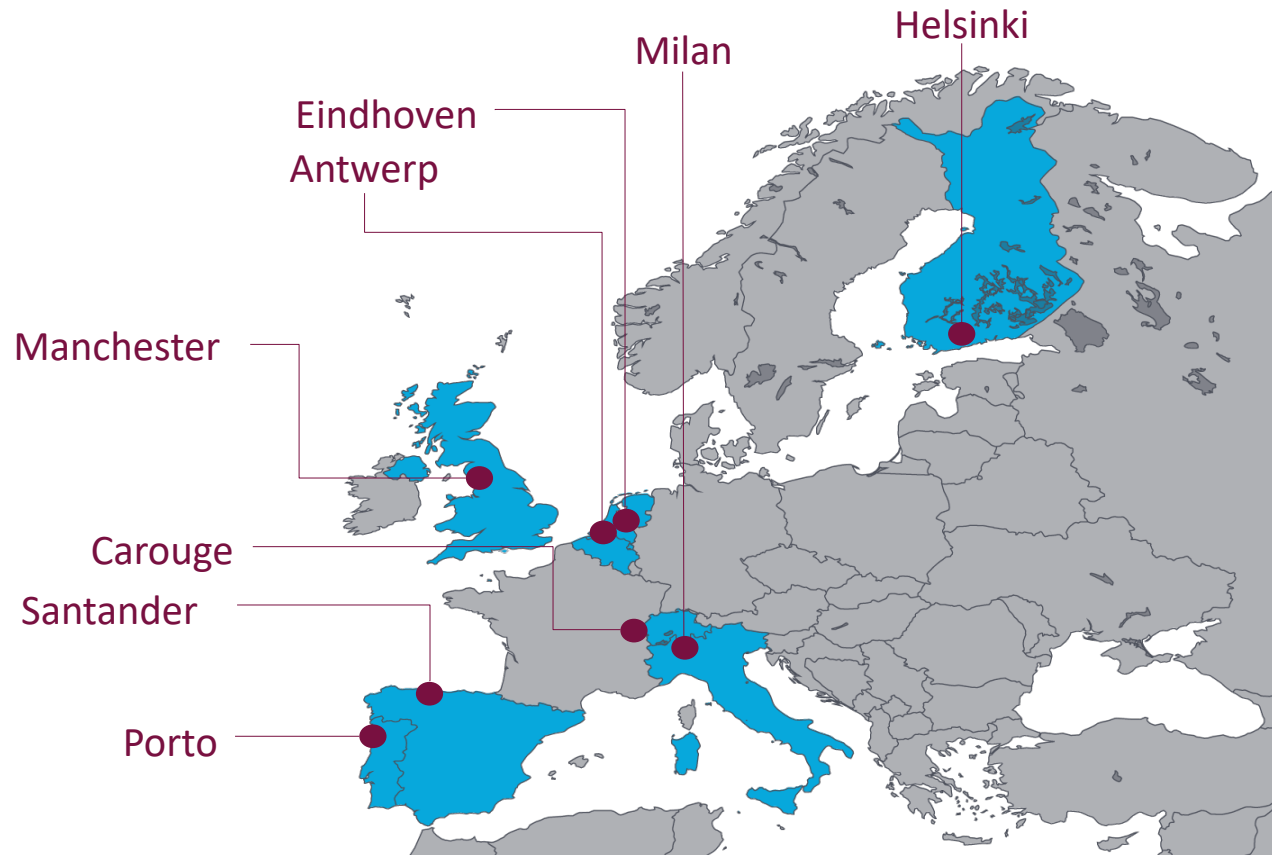
VEG-GAP



SYNCHRONICITY

SynchroniCity - Cities

- **Core cities:** Antwerp (BE), Eindhoven (NL), Helsinki (FI), Manchester (UK), Milan (IT), Porto (PT), Santander (ES), Carouge (CH)
- **Linked cities:** León (Mexico), Seongnam (Korea), Bordeaux (France), Portland (USA)
- **Network:** OASC, AIOTI, EIP-SCC, FIWARE, FIRE.



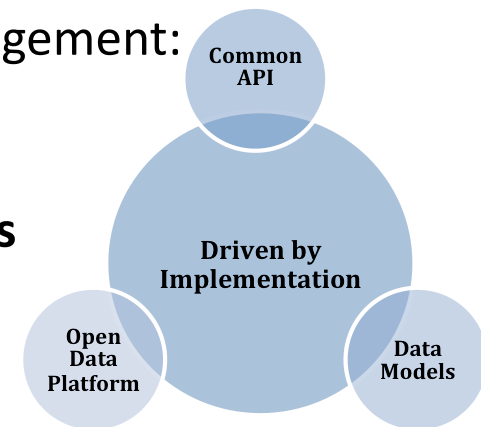
SynchroniCity - Partners





SynchroniCity - goals

- SynchroniCity opens up a global IoT market where cities and businesses develop **shared digital services** to improve the lives of citizen and grow local economies.
- At the core is the Minimal Interoperability Mechanisms (**MIMs**) of the Open & Agile Smart Cities (**OASC**) network:
 - a common standard **API** for context information management:
 - a common set of **information models**
 - a set of common standards **data publication platforms**





SynchroniCity – Use cases

To validate the MIMs approach, pilots application had to be developed

1. INTERNAL BASE APPLICATIONS AND SERVICES:

- Human-centric traffic management
- Multi-modal transportation
- Community Policy Suite



Mobility

Social Inclusion

2. OPEN CALL (€3m) FOR SMEs

- New applications
- New IoT services



Mobility

Environment

Social Inclusion



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Mobility

Environment

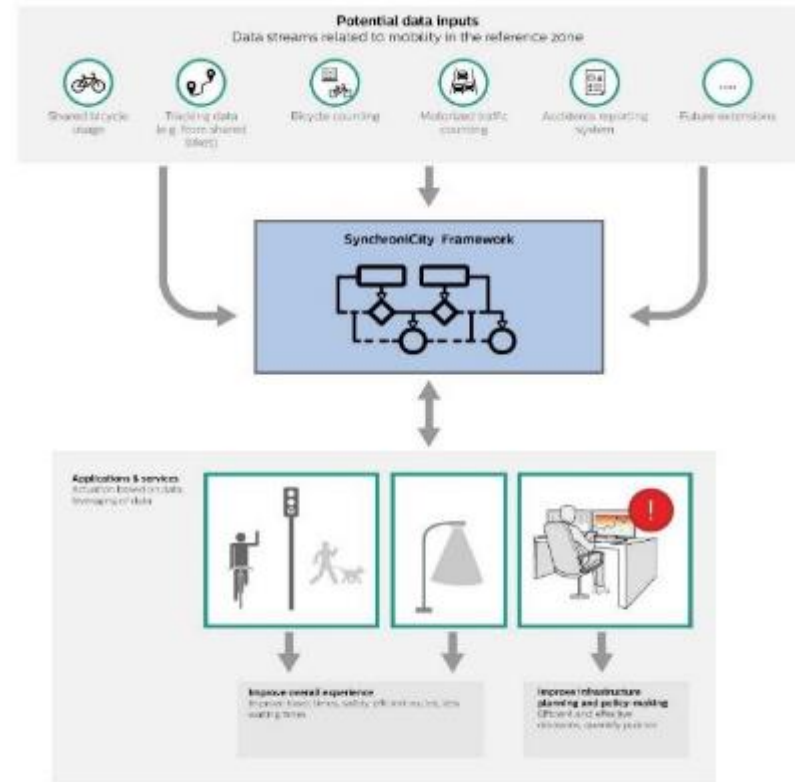
Social Inclusion

**4 projects have
been selected**

Milano. Use Case 1: Decision Support System for cycling planning (DSS)

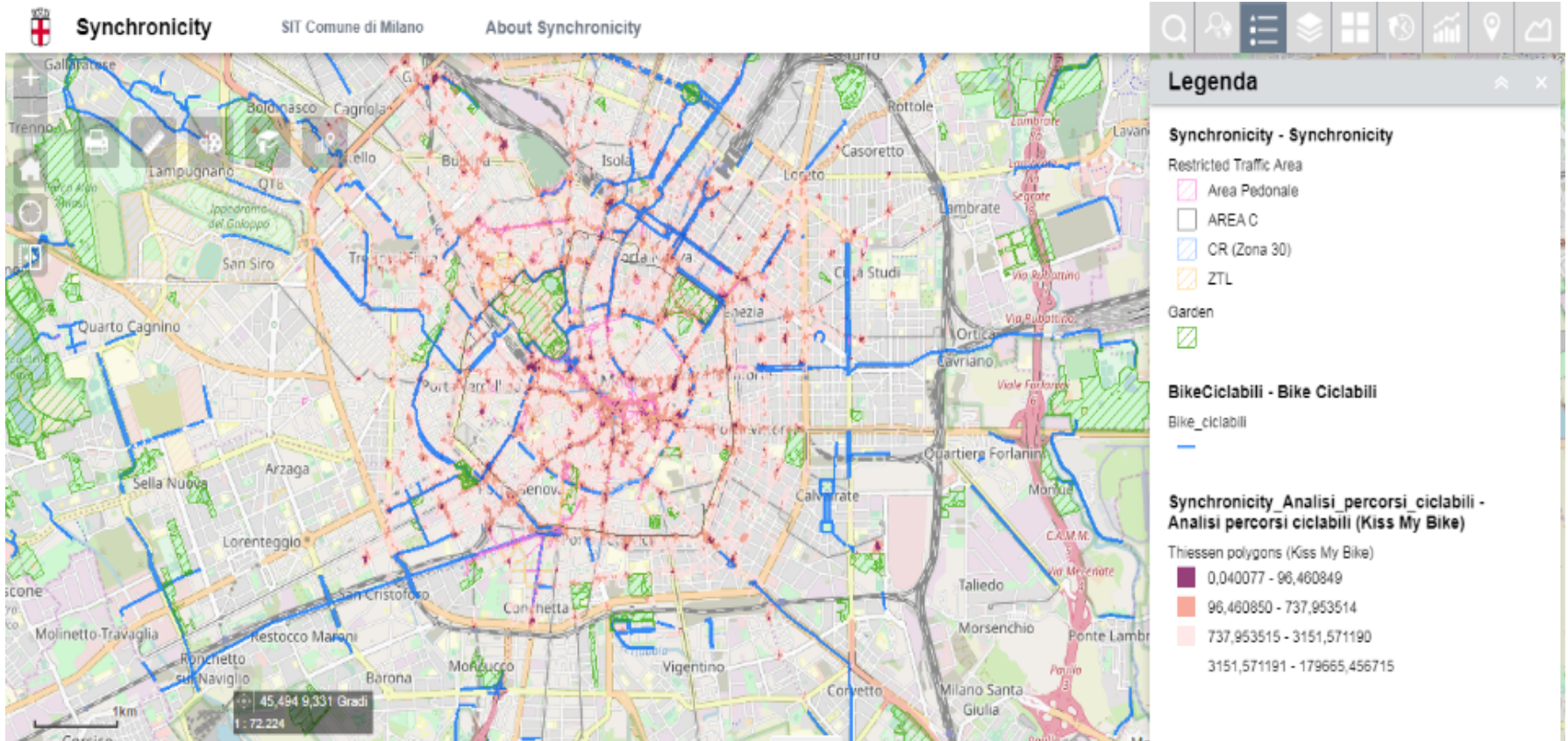
First use case in Milan: Decision Support System for cycling planning

Use of: bike sharing data, geolocated road accidents, traffic data to improve cycling plans. This service aims to support cycling mobility planners by showing the lines of desire of cyclists, the most dangerous points and trunks and the traffic levels along the road network.



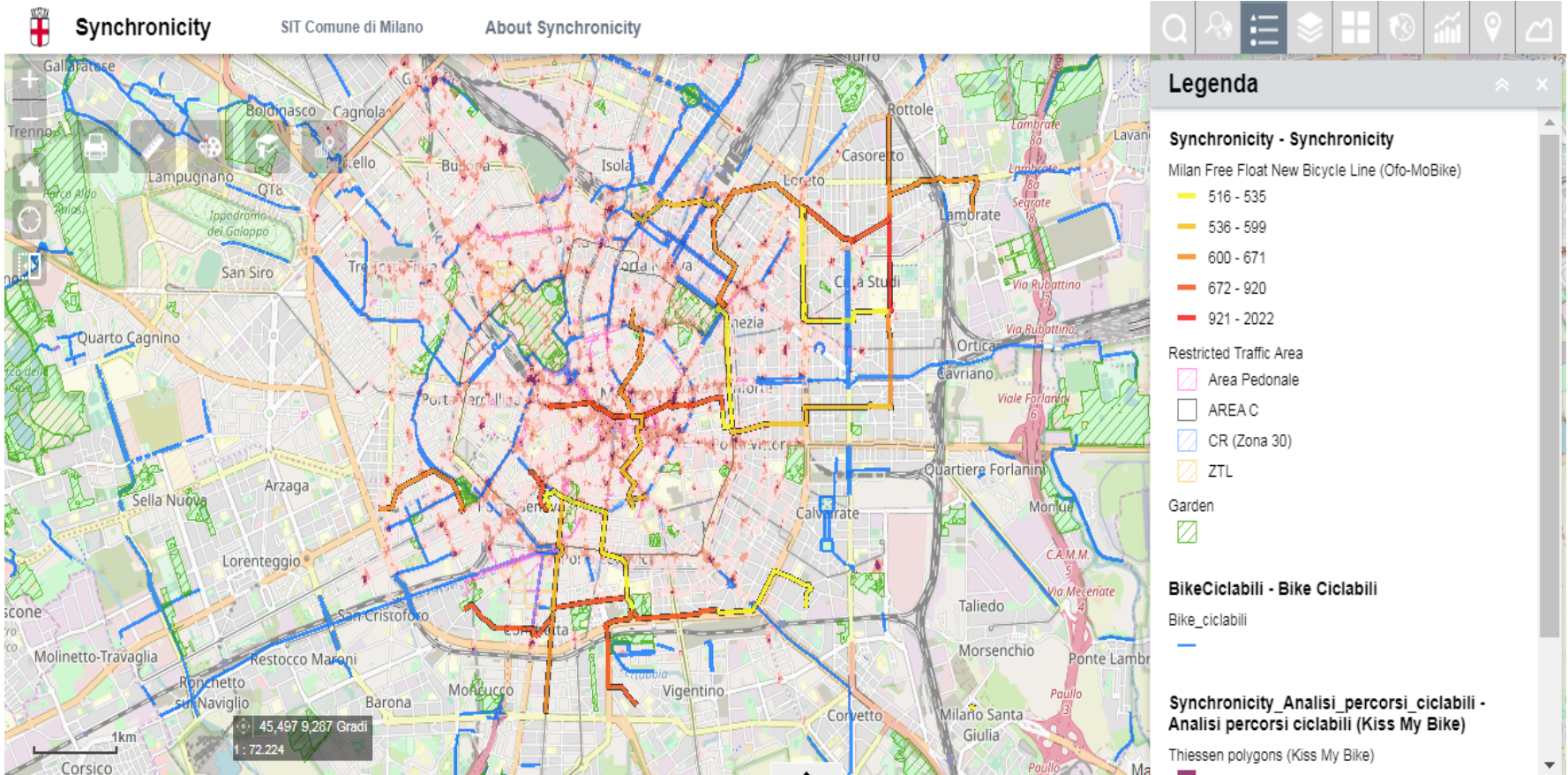
Milano. Use case 1 - DSS

The application exploits Synchronicity data and the geoportal asset of Milan

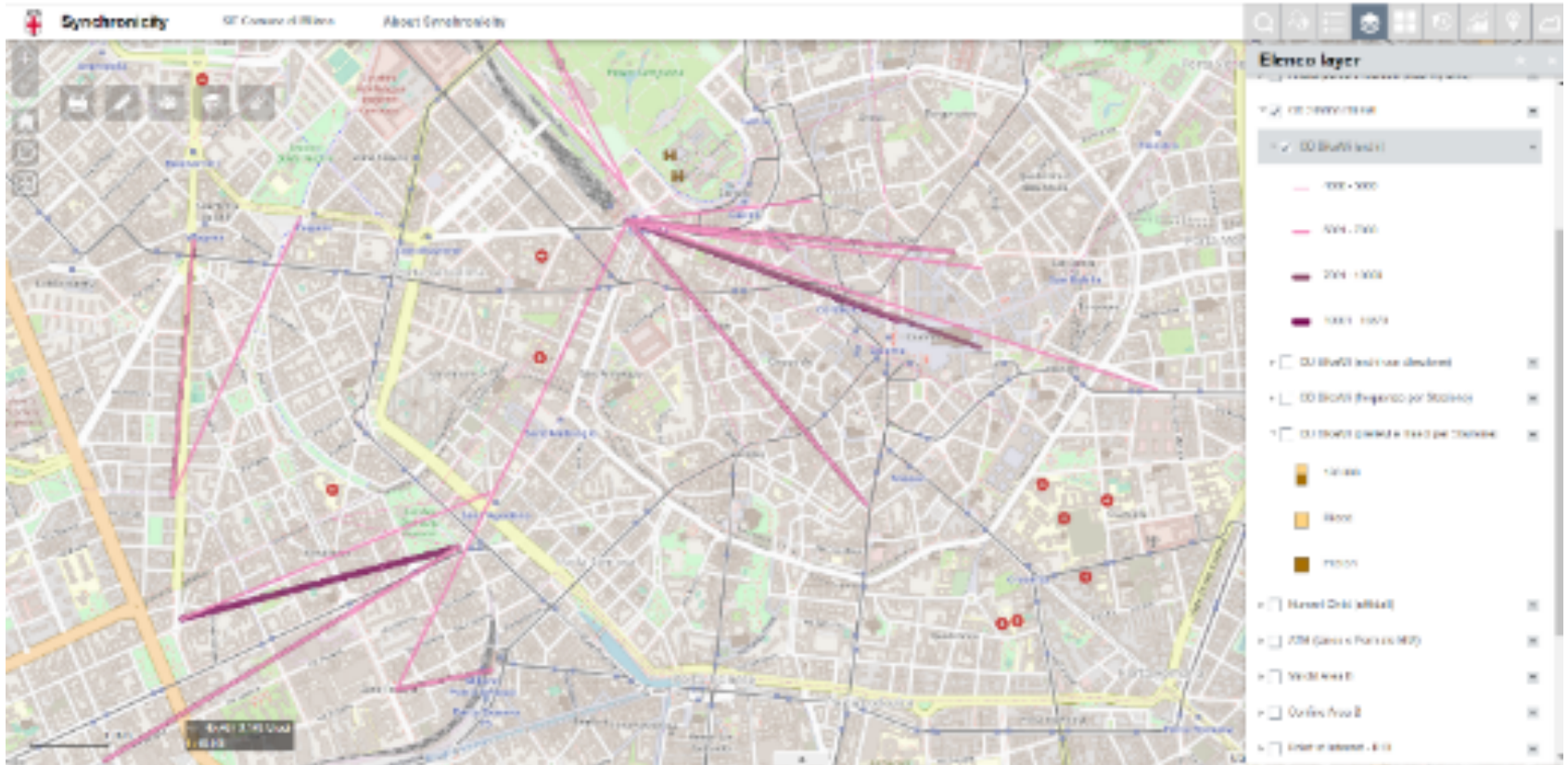


Milano. Use case 1 - DSS

A leverage to map data to be used by the decision supporting tool for bike planning, the internal pilot that exploits bike sharing usage to map the demand for cycling.

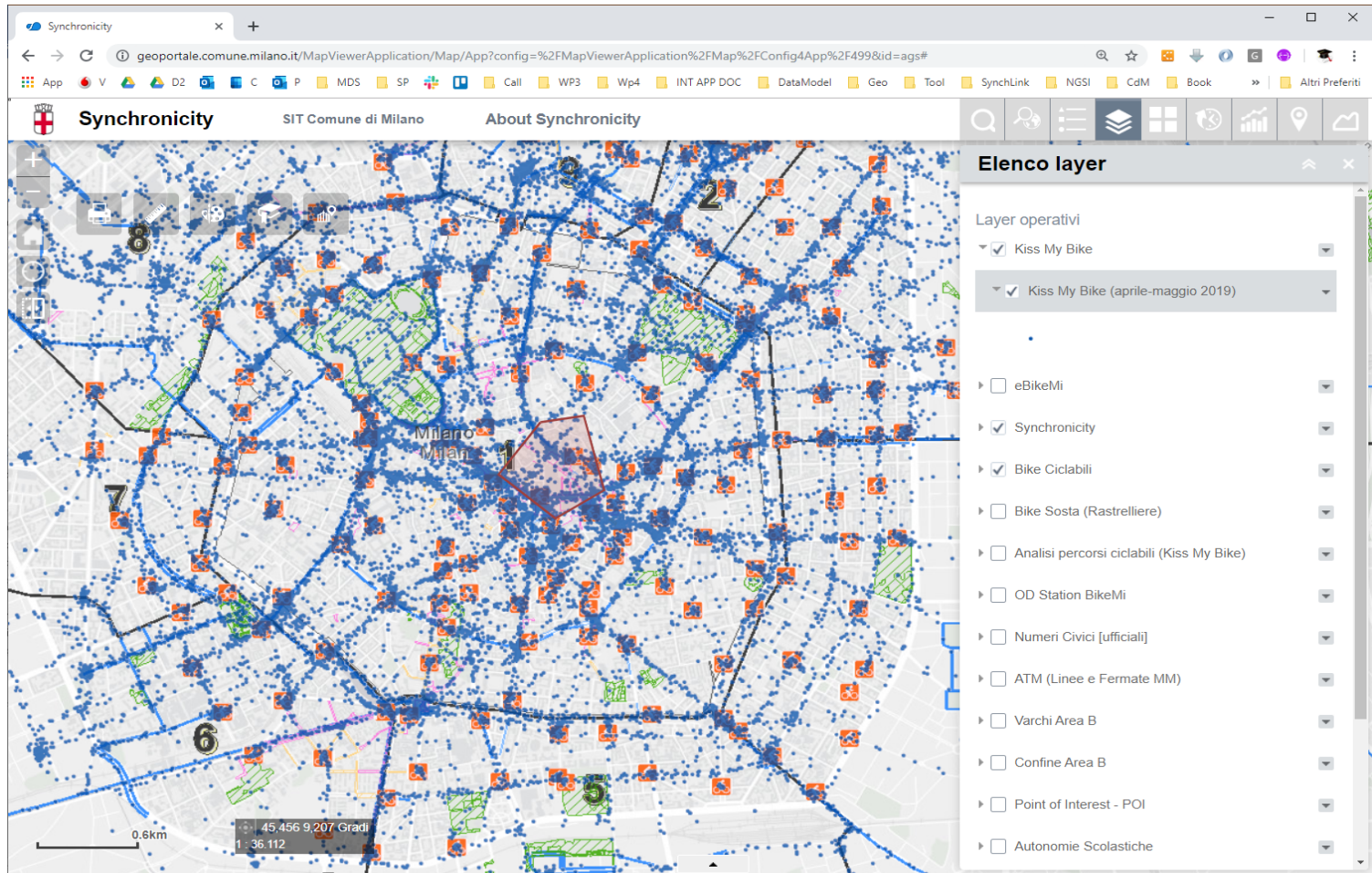


Milano. Use case 1 - DSS



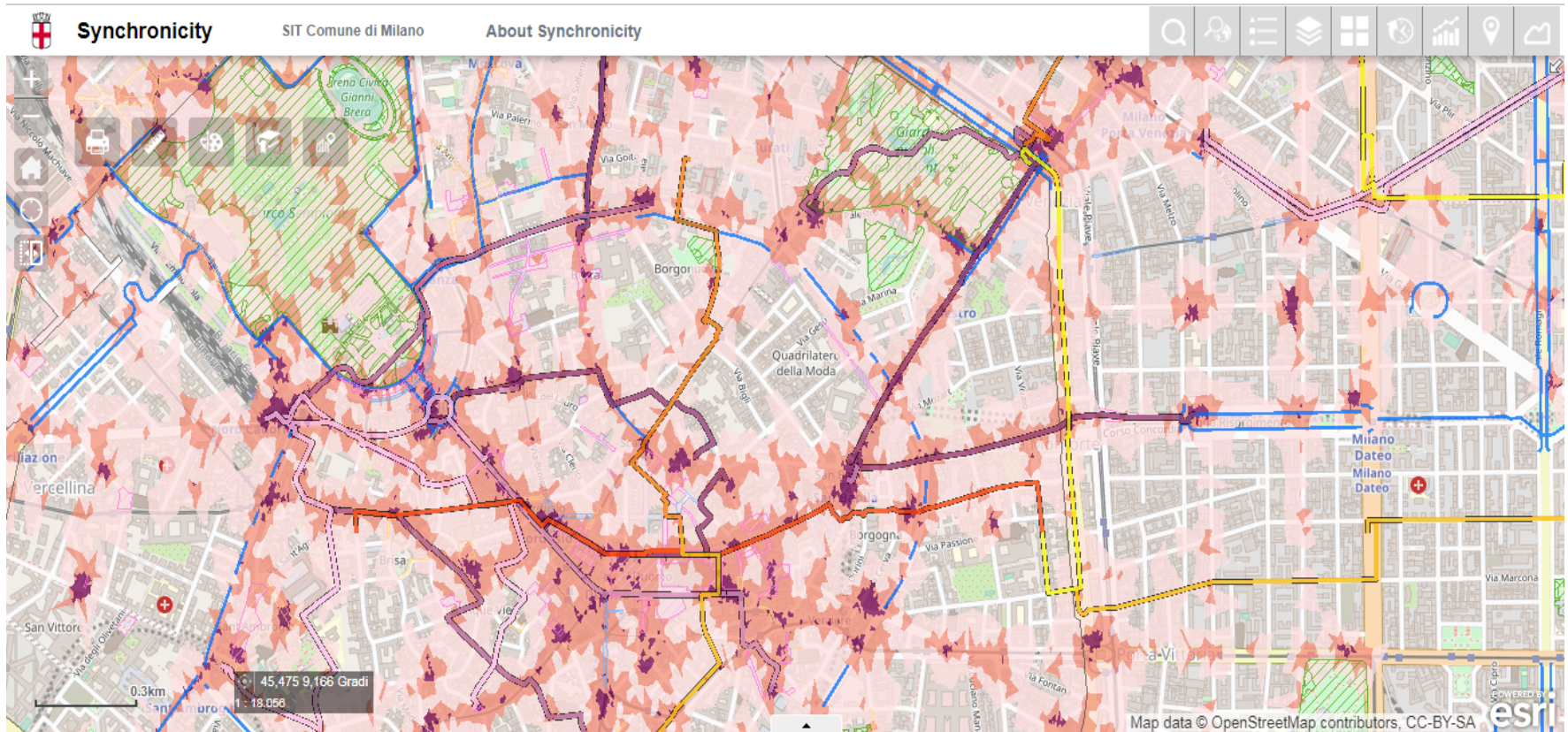
Milano. Use case 1 - DSS

This tool was enriched with data coming from one of the pilots, KissMyBike



Milano. Use case 1 - DSS

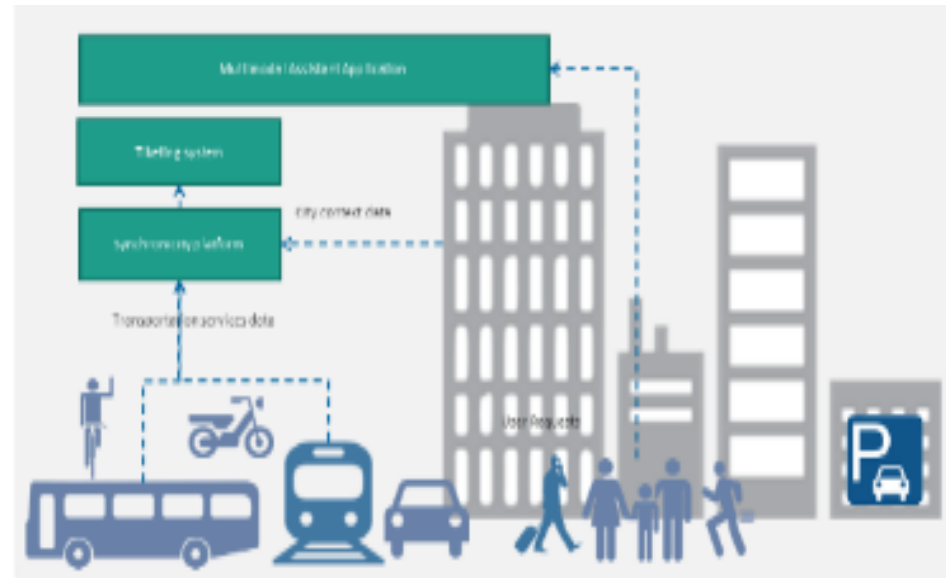
When the tool has been present inside the Municipality there have been requests to apply it to other uses case (eg. The next Scooter Sharing services to be launched in Milan in the next months)



Milano. Use Case 2: MultiModal Assistant for disabled (MMA)

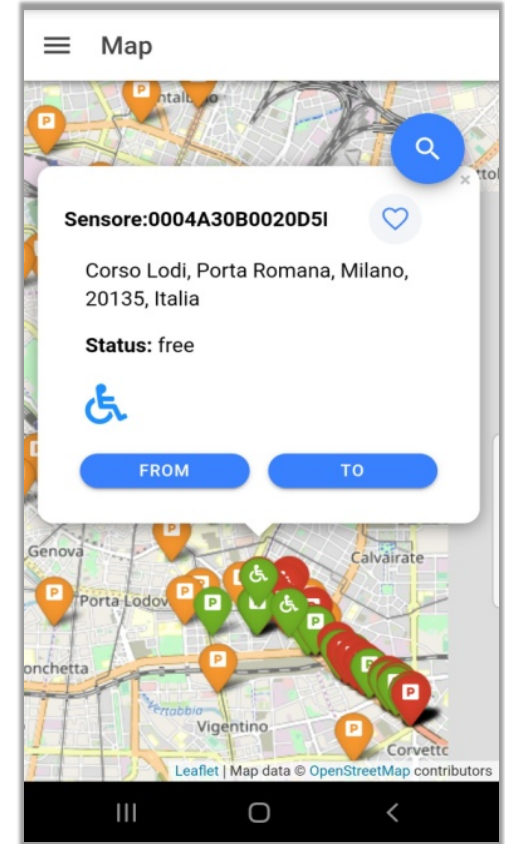
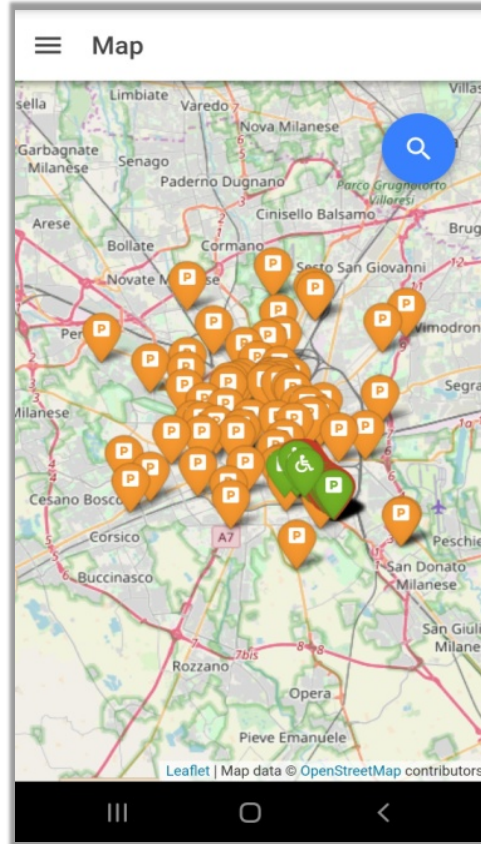
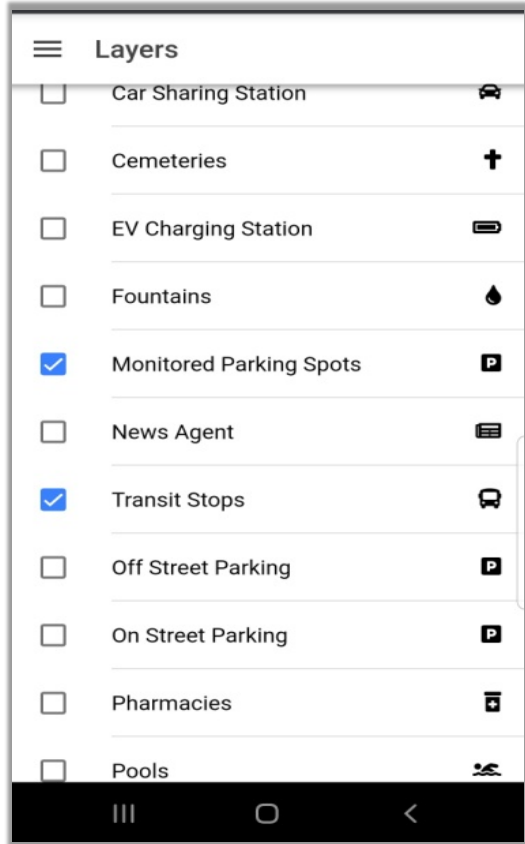
Second use case in Milan: Multimodal assistant for people with reduced mobility

Use of data from smart parking sensors to track and monitor parking status and guide disabled people to those parking lots considering the specific traffic rules. In a second phase, the navigator will use public transport data and accessibility attributes.



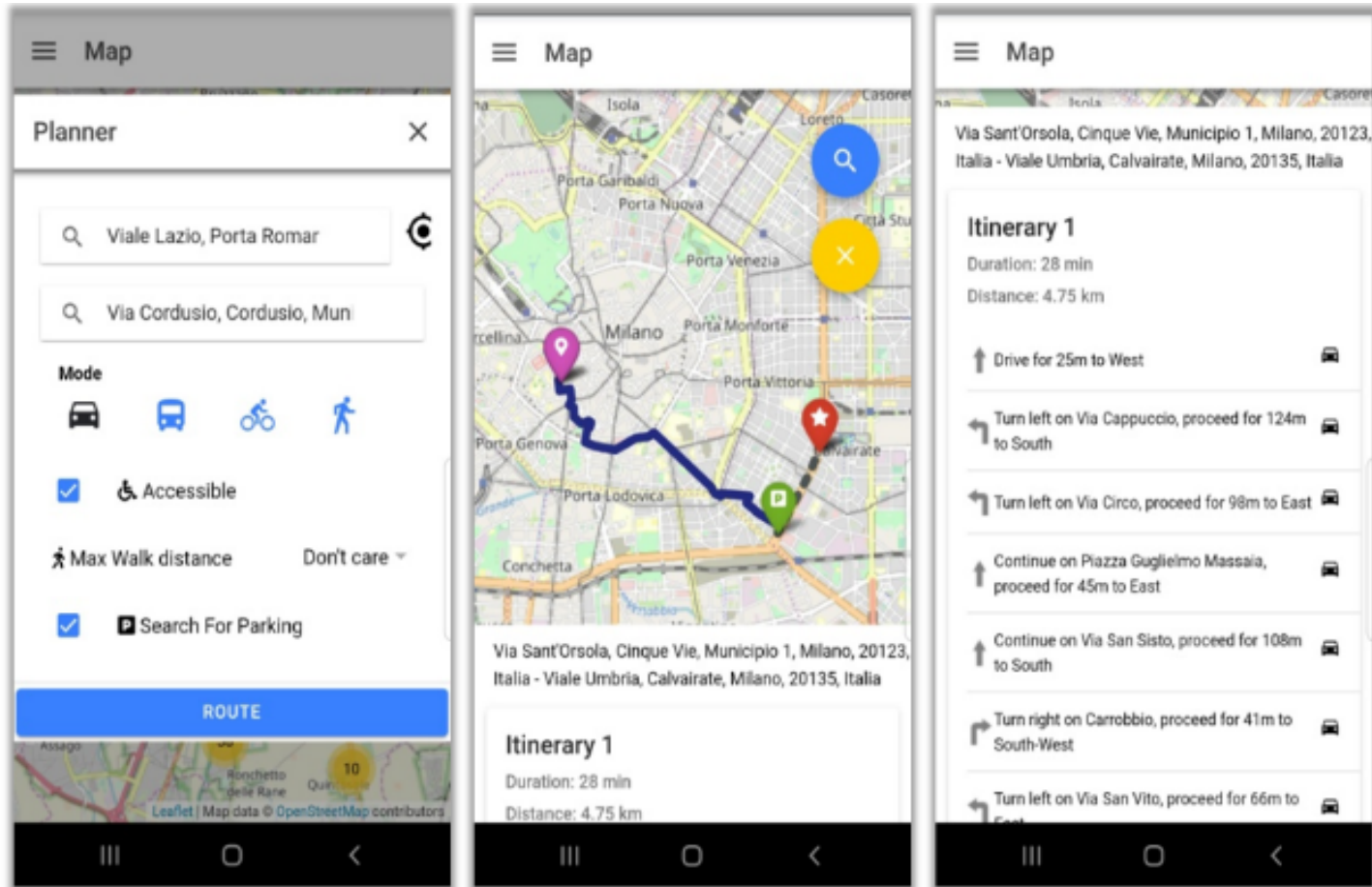
Milano. Use case 2 - MMA

Disabled people can have access to the availability of reserved parking spot (synergy with Sharing Cities H2020 project)



Milano. Use case 2 – MMA

Disabled people have special permits to access restricted areas by car



Synchronicity – The Open Call

SYNCHRONICITY

Synchronicity opens up a global IoT market where cities and businesses develop shared digital services to improve the lives of citizens and grow local economies.

More than 130 applications

16 selected projects

4 projects deployed in Milan

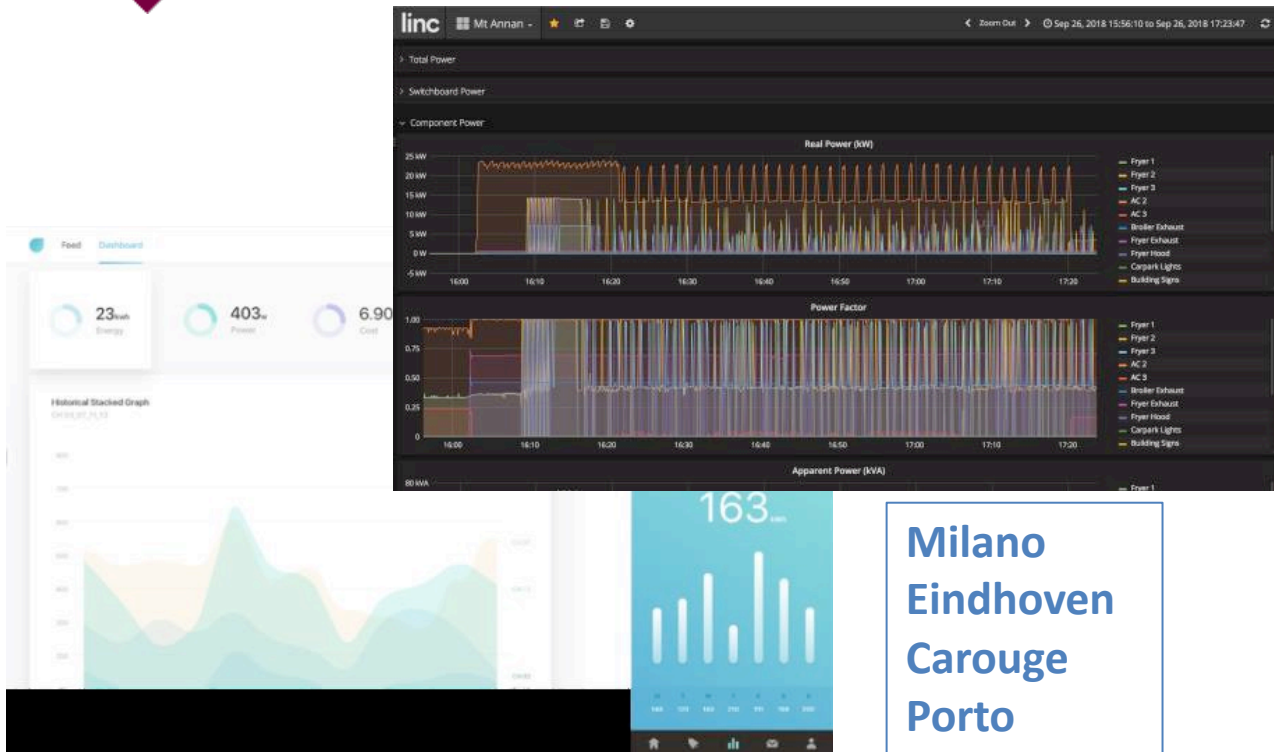
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FUND 3M€

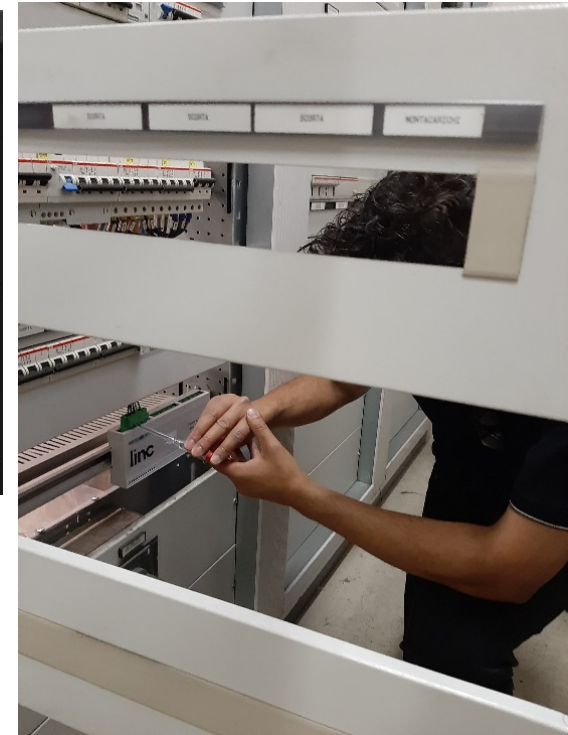
- CITIES**
- Helsinki
 - Manchester
 - Eindhoven
 - Antwerp
 - Cardiff
 - Milan

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[@SyncCityIoT](https://twitter.com/SyncCityIoT)

Milano. Linc: energy monitoring



Milano
Eindhoven
Carouge
Porto



<https://www.linc.world/about.html>

Milano. Kimap: accessibility for all



Milano
Porto
Santander

HOME COS'È KIMAP CITY CHI SIAMO KIMAP DIZIONO DI NOI BLOG CONTATTI

Milano

HOME COS'È KIMAP CITY CHI SIAMO KIMAP DIZIONO DI NOI BLOG CONTATTI

Legenda

- Assenza rampa marciapiede
- Percorso facilmente accessibile a qualsiasi tipo di supporto
- Percorso facilmente accessibile ai supporti a propulsione elettrica
- Percorso accessibile ai supporti elettrici, ma con alcune difficoltà
- Fermate del bus accessibili
- Fermate del bus non accessibili
- Fermate della metro accessibili
- Fermate della metro non accessibili

Milano. Kimap: accessibility for all

Crowdmapping system about wheelchair accessibility
 In June 2019, 5 disabled people lead by Kimap team, mapped 21 km.
 The project has been developed in synergy with the Milan Mobility Agency (AMAT), and LEDHA (disabled people association)



MILANO FACILE

SVILUPPO DEL GRAFO PEDONALE SU OPENSTREETMAP

ITINERARI PER IL RILIEVO DELLE BARRIERE ARCHITETTONICHE URBANE DI SYNCRONICITY/KIMAP-CITY

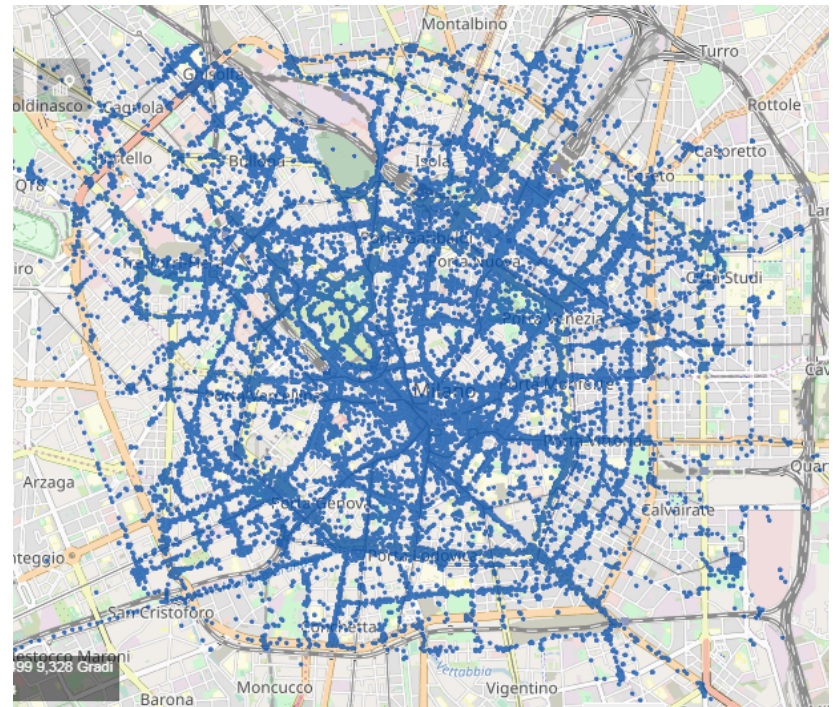
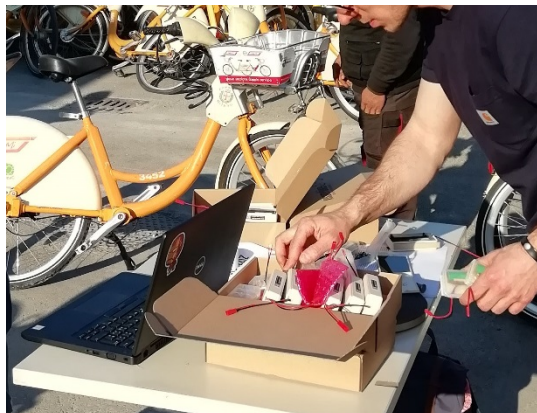
elaborato: Presentazione	codifica: 19003600002_01	data: 31/05/2019	elaborato: Andrea Canevazzi Sara di Giorgio	verificato: Andrea Canevazzi	approvato: Valentino Seivino
AGENZIA MOBILITÀ AMBIENTE E TERRITORIO - s.r.l. a sede unica - direzione e coordinamento: Comune di Milano Sede legale: Via Tommaso Pico, 8 - 20134 Milano Capitale Sociale € 10.400.000 - Codice Fiscale e numero di iscrizione Registro Imprese di Milano: 12908910156 - REA Milano: 1597731					



Milano. KissMyBike – Bike antitheft tracker



Milano
Santander
Anterp



Milano. BlueAlpaca: a chatbot for public offices

Pilot results

- After the pilot launch the application has been tested for 7 weeks being used by 193 citizens
- 17K messages exchanged
- The chatbot has been able to understand the most number of textual users messages
- The most used service has been searching information about getting ID documents



Milano
Antwerp
Helsinki
Porto
Santander

Fai la fila

Questa innovativa funzionalità permette di staccare un biglietto digitale per mettersi in coda anche senza essere fisicamente all'interno di un ufficio dell'Anagrafe.

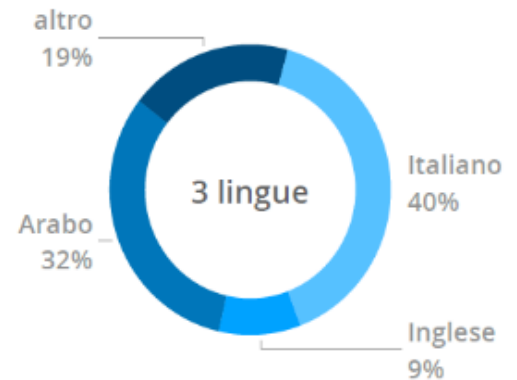
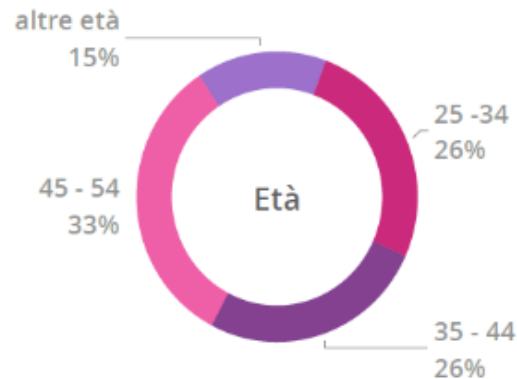
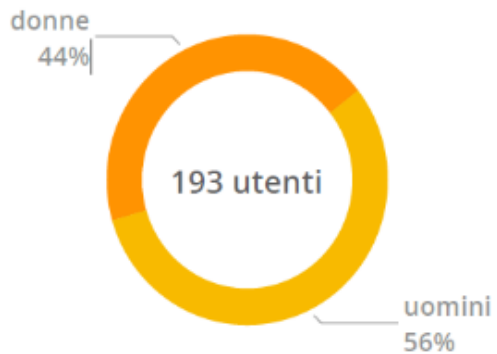
Il chatbot fornisce una stima del tempo di attesa e controlla regolarmente lo stato della coda per avvisare l'utente quando mancheranno 5 persone prima del suo turno.

<https://m.me/bluealpacaMilano>

Milano. BlueAlpaca: a chatbot for public offices

Risultati - gli utenti

Il 75% degli utenti è della città di Milano



Chatbot as social inclusion system



Milano. Considerations and achievements

- Useful mapping of datasets available to the Municipality of Milan deriving from IoT
- Experimentation of innovative solutions involving different Departments and external subjects
- Sustainability of the implemented solutions: i.e. mapping of e-bike location data in the cycling dashboard
- Exploiting the already existing assets (e.g. WSO2 platform, geoportal)
- and of of course... breaking the sylos



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Group: SynchroniCity for Smart Cities



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