





#### Standardization in support of Cities' digital transformation

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Complex Challenges but Great Opportunities moved to reality through:



- → Long term vision and commitment
- → Citizens' engagement
- → Digitalization
  - → Holistic approach, priorities
  - Integrated planning



> Supporting Cities transformation













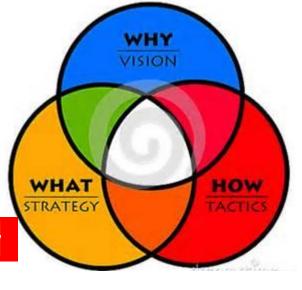
➤ Vision (incl. results related)

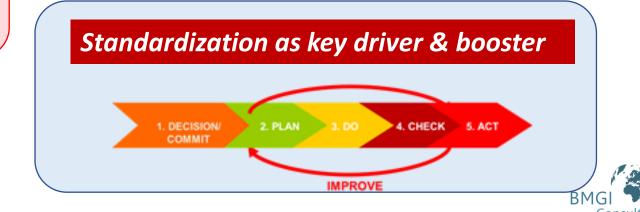
Strong political engagement and citizens' engagement

- > Commitment/Decision
- > Strategy with objectives
- Sectorial/area Roadmaps with targets
- > Implementation and culture of results
  - Measure progress and monitor
  - Evaluate against planned targets
  - Improve to meet the objectives
  - Communication & reporting
- Benchmarking-Benchlearning

Definition of targets with Performance indicators

Digitalization as key enabler



















### Digitalization in support of

- > Data collections -> Performance indicators
- ➢ Monitoring Key Performance Indicators → follow progress, improve actions, maximize impacts/benefits
- Effective and efficient information & communication to citizens and all stakeholders
- Decision making, investment and benchmarking
- **>** ...

**Digitalization** brings new capacities towards cities' sustainable development

















#### Cities' transformation

#### **Decision Making:**

- Needs trust in existing best practices
- Needs simulations towards setting:
  - ✓ strategies based on impacts' projection of actions adapted to local context
  - √ targets and objectives
  - ✓ Implementation & improvement measures to meet the objectives

Digital Twin brings new capacities towards setting appropriate pathways to cities' sustainable development through citizens' engagement & actors of their city's transformation













**Standards drive the changes** 

Standards accelerate digital transformation in cities and communities





Standards make benchmarking and benchlearning effective

Standards bring trust and confidence













## Keys to successful support to cities and communities' transformation

- ✓ **Need to engage with cities** through associations and networks (OASC, eea, Eurocities, ICLEI, SCMP,...)
- ✓ **Need for exchange platforms/fora** to collect expressions of need from cities (i.e. CEN/CENELEC/ETSI SF SSCC, Living-in.EU) **to feed into Standardization work** (i.e. CEN TC 465, ISO TC 268)
- ✓ Strengthened collaboration between SDOs (Standardization Development Organizations) for alignment of principles while considering local context as a priority
- ✓ At EU level, EU Legislation common to all EU Member States EU Standards common to all EU Member States (and beyond: 34 countries)

















### Conclusion

Digitalization is a key enabler towards effective cities' transformation

Digital Twins are boosters

towards citizens' active participation to decision making

Standards are key drivers towards accelerating Cities and Communities' transformation















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