Digital transformation and Open Smart Communities

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Canadian Context

- COVID-19 did not create the deficits in the digital capacity of communities, but rather highlighted existing ones.
  - Many IT processes at the local government level in Canada are outdated and insufficient.
  - Inadequate funding from higher orders of government
What are the main challenges?
Bridging the ‘digital divide’
Creating enabling conditions for data-driven decision-making
Rethinking public procurement of digital technology and services
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